

**SALE (Swiped or Manually Keyed)** Use this function to authorize and capture transactions for settlement. If the magnetic stripe is unreadable and a manual entry of the card is necessary, you must obtain a card imprint on the sales slip using a manual imprinter as verification that the card is present.

CHECK CREDIT DEBIT	Press <b>Credit</b>
SALE REFUND FORCE	Press <b>Sale</b>
CREDIT SALE SWIPE CARD	Swipe card or manually key card number and press <b>Enter</b>
TERMINAL MAY PROMPT: ENTER PASSWORD	Key password press <b>Enter</b>
EXPIRE DATE MMY	Key expiration date and press <b>Enter</b>
CARD PRESENT? YES NO	Press <b>Yes</b> if the card is present or Press <b>No</b> if the card is not present
RECURRING PAYMENT?	Press <b>No</b> if the transaction is not recurring payment or Press <b>Yes</b> if the transactions is recurring payment
EMAIL OR WEB?	Press <b>No</b> if the transaction is not e-commerce or Press <b>Yes</b> if the transaction is e-commerce.
ENTER INVOICE #	Key invoice number and press <b>Enter</b>
SERVER ID	Key server number and press <b>Enter</b>
VISA SALE ENTER AMOUNT \$0.00	Key amount and press <b>Enter</b>
TERMINAL MAY PROMPT: TIP AMOUNT \$0.00	Key tip amount and press <b>Enter</b>
ADDRESS	Key the first 5 digits of the customer's address and press <b>Enter</b>
ZIP CODE	Key customer's zip code and press <b>Enter</b>
DIALING.....	Terminal communicates with the host for approval
PRINT CUST RECEIPT YES NO	Press <b>Yes</b> to print customer receipt
APPROVED OK 0000-00 AVS = XXX	Press <b>Clear</b> to return to idle prompt

**REPRINT** Use this function to reprint the last transaction or any transaction stored in the terminal's memory.

CHECK CREDIT DEBIT	Press <b>Credit</b>
SALE REFUND FORCE	Press <b>More</b> two times
VIEW PRINT REPRINT RPRT RPRT	Press <b>Reprint</b>
ENTER INVOICE #	Key invoice number and press <b>Enter</b> or press <b>Enter</b> to reprint last receipt
PRINT CUST RECEIPT YES NO	Press <b>Yes</b> to print customer receipt.
VIEW PRINT REPRINT RPRT RPRT	Press <b>Clear</b> to return to idle prompt

**FORCE SALE** Use this function to capture transactions when voice approval has been obtained.

CHECK CREDIT DEBIT	Press <b>Credit</b>
SALE REFUND FORCE	Press <b>Force</b>
CREDIT FORCE SWIPE CARD	Swipe card or manually key card number and press <b>Enter</b>
TERMINAL MAY PROMPT: ENTER PASSWORD	Key password press <b>Enter</b>
EXPIRE DATE MMY	Key expiration date and press <b>Enter</b>
ENTER INVOICE #	Key invoice number and press <b>Enter</b>
SERVER ID	Key server number and press <b>Enter</b>
VISA FORCE SALE ENTER AMOUNT \$0.00	Key amount and press <b>Enter</b>
ENTER AUTH CODE	Key authorization number that was obtained by the voice authorization center and press <b>Enter</b>
DIALING.....	Terminal communicates with the host for approval
PRINT CUST RECEIPT YES NO	Press <b>Yes</b> to print customer receipt.
APPROVED #####	Press <b>Clear</b> to return to idle prompt

**AUTHORIZATION ONLY** This procedure is to authorize a credit card transaction. This will not capture in the terminal.

CHECK CREDIT DEBIT	Press <b>Credit</b>
SALE REFUND FORCE BACK MORE	Press <b>More</b>
AUTH TABS CLOSE	Press <b>Auth</b>
AUTH ONLY SALE SWIPE CARD	Swipe card or manually key card number and press <b>Enter</b>
TERMINAL MAY PROMPT: ENTER PASSWORD	Key password press <b>Enter</b>
EXPIRE DATE MMY	Key expiration date and press <b>Enter</b>
ENTER INVOICE #	Key invoice number and press <b>Enter</b>
SERVER ID	Key server number and press <b>Enter</b>
VISA AUTH ONLY ENTER AMOUNT \$0.00	Key authorization amount and press <b>Enter</b>
DIALING.....	Terminal communicates with the host for approval
PRINT CUST RECEIPT YES NO	Press <b>Yes</b> to print customer receipt.
APPROVED #####	Press <b>Clear</b> to return to idle prompt

**VOID** Use this function to delete a transaction that is in the current batch.

CHECK CREDIT DEBIT	Press <b>Credit</b>
SALE REFUND FORCE	Press <b>More</b> 3 times
VOID DELETE SETUP TRANS BATCH PARMS	Press <b>Void Trans</b>
ENTER INVOICE # TO VOID	Key invoice number and press <b>Enter</b>
VS SALE OK 0000 XXXXXXXXXXXXXXXX SRV 0000 AVS = Y AMOUNT \$0.00 <PREV VOID NEXT>	Press <b>Void</b>
VOID TRANS? YES NO	Press <b>Yes</b>
VOID COMPLETE	
VS VOID SALE 00000 SRV 0000 OK0000 AMOUNT \$0.00 XXXXXXXXXXXXXXXX <PREV VOID NEXT>	Press <b>Clear</b> to return to idle prompt

**REFUND** Use this function to issue a credit to the cardholder's account for goods or services.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE Press **Refund**

CREDIT REFUND SWIPE CARD Swipe card or manually key card number and press **Enter**

TERMINAL MAY PROMPT: ENTER PASSWORD Key password press **Enter**

EXPIRE DATE MMY Key expiration date and press **Enter**

ENTER INVOICE # Key invoice number and press **Enter**

SERVER ID Key server number press **Enter**

<CARD TYPE> REFUND ENTER AMOUNT \$0.00 Key amount and press **Enter**

PRINT CUST RECEIPT YES NO Press **Yes** to print customer receipt.

VISA REFUND APPROVED Press **Clear** to return to idle prompt

**REPORTS** Various types of detail and totals reports can be generated for transactions in the current batch (transactions that have not yet been settled).

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK MORE Press **More** two times

VIEW PRINT REPRINT RPRT RPRT Press **Print Report**

NET CARD CARD TOTAL TOTAL DETAIL Press the desired report to print

PRINTING REPORT.... Press **Clear** to return to idle prompt

**REVIEWS** Various types of detail and totals reviews can be generated for transactions in the current batch (transactions that have not yet been settled).

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK MORE Press **More** two times

VIEW PRINT REPRINT RPRT RPRT Press **View Report**

NET CARD CARD TOTAL TOTAL DETAIL Press the desired report to view

TERMINAL MAY PROMPT: INVOICE OR CLERK# Key invoice or clerk number and press **Enter**

VS VOID SALE 00000 CLK 0000 OK0000 AMOUNT \$0.00 XXXXXXXXXXXXXXXX <PREV EDIT NEXT> Press **Clear** to return to idle prompt or press **Next** to scroll through other transactions

**SETTLE** Use this function at the end of each day to settle the batch for payment and clear your terminal of transaction information. These procedures are only necessary if Auto Close is disabled.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK MORE Press **More**

AUTH TABS CLOSE Press **Close**

TOTALS CORRECT? \$0.00 YES NO Press **Yes** to confirm close

DIALING.... Terminal communicates with the host for approval

BATCH CLOSE COMPLETE Press **Clear** to return to idle prompt

**TIP ADJUSTMENT** Use this function to add the tip amount to a transaction that is in the current batch.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK MORE Press **More** two times

VIEW PRINT REPRINT RPRT RPRT Press **View Report**

NET CARD CARD TOTAL TOTAL DETAIL Press **Card Detail**

ENTER INVOICE # Key invoice number and press **Enter**

VS VOID SALE 00000 SVR 0000 OK0000 AMOUNT \$0.00 XXXXXXXXXXXXXXXX <PREV EDIT NEXT> Press **Edit**

AMOUNT TIP VOID Press **Tip**

TERMINAL MAY PROMPT: ENTER PASSWORD Key password press **Enter**

NEW TIP \$0.00 Key tip amount press **Enter**

VS VOID SALE 00000 SVR 0000 OK0000 AMOUNT \$0.00 XXXXXXXXXXXXXXXX AMOUNT TIP VOID Press **Clear** to return to idle prompt

**TAB PROCESSING** Use this function to open, close or void tab transactions.

CHECK CREDIT DEBIT Press **Credit**

SALE REFUND FORCE BACK MORE Press **More**

AUTH TABS CLOSE Press **Tab**

OPEN CLOSE VOID Press desired option, follow terminal prompts to complete transaction. Press **Clear** to return to idle prompt

## FIRST DATA FD-100 QUICK REFERENCE GUIDE



### Restaurant {750FD100 }

**VOICE AUTHORIZATION NUMBERS**

MC/VS \_\_\_\_\_

AMEX \_\_\_\_\_

DISCOVER/NOVUS \_\_\_\_\_

OTHER \_\_\_\_\_

CUSTOMER SUPPORT \_\_\_\_\_

**PROGRAMMING INFORMATION**

Merchant Number \_\_\_\_\_

Merchant ID (MID) \_\_\_\_\_

Terminal ID (TID) \_\_\_\_\_

Download Telephone Number \_\_\_\_\_

Touch Tone or Rotary Dial \_\_\_\_\_