

# NURIT 20XX Series

User Guide

Quick Service Payment Functionality

Version 4\_82 POS\_STD POS\_PLUS

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POS_STD & POS_	PLUS Applications – QSP – Ver 4_82	NURIT 20XX
	INTRODUCTION	
	Presently, there are three varieties on the 4.82 App - SCA STD (for script)	olication. They include:
	- POS_STD (this version is supported in NURIT me	odels 2085 and higher)
Information	<ul> <li>POS_Plus (this version is supported in NURIT 20 NURIT 8320 and NURIT 8000 terminals The POS_STD and POS_Plus is that Plus support signature capture, RDM, multi-language, the and the RAM Disk Report. Driver License Version POS7PLUS only.)</li> </ul>	e major difference between orts Magtek in addition to e Communication Log Repo
APPLICATION	NURIT MODEL	
	Nurit 2085, Nurit 3010, Nurit 3020, Nuri	t 8000 and Nurit 8320
POS7_STD **	** Requires Nurit Operating System (N	OS) 7.8.4 and above.

**<u>Please Note:</u>** For Merchants requiring PLUS Features, see the information in the following chart.

APPLICATION	NURIT MODEL	
POS6PLUS *	Nurit 2085-M21 and Nurit 3020	
FUSUFLUS	* Requires Nurit Operating System (NOS) 6.00 and above.	
POS7PLUS **	Nurit 2085-M21, Nurit 3020, Nurit 8000 and Nurit 8320	
P03/PL03	** Requires Nurit Operating System (NOS) 7.8.4 and above.	

<u>Please Note:</u> The Nurit Control Center version must 7.4.11 or higher when building terminal files with any of these application versions.



#### **RETAIL - User Operations**

**INFORMATION** This section explains the various instructions required in operating a NURIT terminal using any of the new POS applications. In this manual, transactions, operations, and specific functions available with the new applications are explained.

#### **Performing Sale Transactions**

#### **CREDIT CARDS**

STEP	ACTION	DISPLAY
1.	Be sure the terminal is at the Idle Prompt	CREDIT SALE ACCOUNT →
2.	Swipe the credit card, or manually key in the account number and expiration date.	
3.	<b>Input</b> the dollar <b>amount</b> of the transaction without a decimal point and press <b>[ENTER]</b>	CREDIT SALE AMOUNT 0.00
4.	Press [ENTER] The terminal will now dial out for an approval and print one receipt.	
5.	Press any key for the second receipt to print.	TEAR SLIP> Press Any Key
6.	Stop.	



#### DEBIT CARDS

STEP	ACTION	DISPLAY
1.	From the Idle prompt <b>press [PAYMT/MODE]</b> until the display identifies a debit sale. (See right →)	DEBIT SALE ACCOUNT →
2.	Swipe the debit card. (Debit cards cannot b swiped)	e keyed in manually, they MUST be
3.	<b>Input</b> the dollar <b>amount</b> of the transaction without a decimal point.	DEBIT SALE AMOUNT 0.00
4.	Press [ENTER] The terminal will now prompt you to enter a Cash Back amount then press [ENTER] Or Press [ENTER] to bypass.	CASH BACK: 0.00
5.	Input the PIN on the Keypad then press [ENTER].	TOTAL \$XX.XX         Enter your P.I.N <u>Note</u> : If using an external PIN pad you will be prompted on the PIN pad instead of the terminal.
6.	Stop.	



# EBT CARDS (Electronic Benefits Transfer)

STEP		DISPLAY
1.	From the Idle prompt press <b>[PAYMT/MC</b> until the display identifies an EBT sale. (see right →)	DDE] EBT SALE ACCOUNT →
2.	Swipe the EBT card, or manually enter t date, or if required, the 'GEN' number.	he account number including the expiration
3.	Press [1] for Food stamp <u>Or</u> Press [2] for Cash Terminal Benefit	1. FOOD STAMP 2. CASH BENEFIT
4.	<b>Input</b> the dollar <b>amount</b> of the transaction without a decimal point.	EBT SALE AMOUNT 0.00
5.	Press [ENTER]	
6.	<b>If</b> Food Stamp Cash Benefit	Then Skip to step #8. Proceed to next step.
7.	The terminal will now Prompt you to enter a Cash Back amount or <b>press [ENTER]</b> to bypass.	CASH BACK: 0.00
8.	Input the PIN on the Keypad.	TOTAL \$XX.XX Enter your P.I.N
9.	Press [ENTER]	
10.	Stop.	



## Check Sale

**Note:** The Check Imager is supported by POS\_PLUS application only.

Step	Αстіон	DISPLAY
1.	From the Idle prompt <b>press</b> [ <b>PAYMT/MODE</b> ] until the display identifies a Check prompt. (See right →)	CHECK VERIFY AMOUNT 0.00
2.	Input the amount to be verified and Press [EN]	TER]
3.	Input the 17 digit MICR number from the check & Press [ENTER] <u>Or</u> Swipe the Check in the Check Reader/Imager	Enter MICR or Use Check Reader * Display will vary depending on check hosts
4.	If a Check Imager was used, the terminal will display results.	Check Inserted Successfully
5.	The terminal will store the image in memory.	Storing Images, Please Wait
6.	A successful storage message will display.	Check Image Storage Complete
7.	Press any key for second receipt to print.	TEAR SLIP> Press Any Key
8.	Stop.	



#### **CASH SALE** The Cash EDC mode must be turned on, to perform cash transactions.

Step	ACTION	DISPLAY
1.	From the Idle prompt press <b>[PAYMT/MODE]</b> until the display identifies a Cash Sale. (See right →)	CASH SALE AMOUNT 0.00
2.	Input the dollar amount of the sale and Press [ENTER]	
3.	Receipt will print.	
4.	Stop.	



#### **Performing Sale Transactions – With Tips**

Turing the Tip function on and off is an option. There may be up to 3 tips/gratuities added per transaction. You can change the name of the tip for identification and reporting. Use the following step/action table for assistance processing a sale with tip option #1 turned on.

STEP		DISPLAY
1.	Be sure the terminal is at the Idle Prompt	CREDIT SALE ACCOUNT →
2.	Press [PAYMT MODE] until the desired payment method is displayed.	
3.	Swipe the credit card, or manually key in the acc	count number and expiration date.
4.	<b>Input</b> the dollar <b>amount</b> of the transaction without a decimal point.	CREDIT SALE AMOUNT 0.00
5.	Input the tip amount and press [ENTER] OR Press [ENTER] to bypass	Enter Tip         Amt:       0.00         Note:       Repeat step for Tip #2 and Tip #3 if         necessary.       Note:
6.	The terminal will now dial out for an approval and print one receipt.	
7.	Press any key for second receipt to print.	TEAR SLIP> Press Any Key
8.	Stop.	



# Processing a Sale with Signature Capture

**<u>NOTE:</u>** This feature is available with POS\_PLUS application only.

Step	Αстіон	DISPLAY
1.	Be sure the terminal is at the Idle Prompt	CREDIT SALE ACCOUNT →
2.	Press [PAYMT MODE] until the desired paymer	nt method is displayed.
3.	Swipe the credit card, or manually key in the ac	count number and expiration date.
4.	<b>Input</b> the dollar <b>amount</b> of the transaction without a decimal point. <b>Press [ENTER].</b>	CREDIT SALE AMOUNT 0.00
5.	The terminal will dial out to process the transaction. Upon completion of a successful transaction the terminal will prompt you to insert the receipt into the e-pad and have the customer sign on the e-pad.	Signature→ ENTER=YES, ESC=NO
6.	After the customer has signed the receipt using the e-pad then Press [ENTER]	
7.	Stop	



## Voids

**VOID SALE** A void of a sale can be done, if the original sale was performed in the same batch. If the original sale was NOT performed in the same batch a Return should be processed.

Step	Αстіон	DISPLAY
1.	From the Idle prompt press <b>[VOID]</b> until the display identifies a Void/Sale. (See right →)	CREDIT . VOID/SALE ACCOUNT →
2.	Swipe the credit card or key in the account numb	er and expiration date manually.
3.	Input the dollar amount to be voided.	
4.	Press [ENTER].	
5.	Press any key for the second receipt to print.	TEAR SLIP> Press Any Key
6.	Stop.	·



#### POS\_STD & POS\_PLUS APPLICATIONS - QSP - VER 4\_82

VOIDA Void Refund is done, if the original return is from the same batch. If the<br/>refund is from a different batch, you will not be able to perform a void return.

STEP	Αстіон	DISPLAY
1.	From the Idle prompt press <b>[VOID]</b> until the display identifies a Void/Return. (See right →)	CREDIT . VOID/RTRN ACCOUNT →
2.	Swipe the credit card or key in the account numb	er and expiration date manually.
3.	Input the amount of the return to be voided.	
4.	Press [ENTER].	
5.	Press any key for second receipt to print.	TEAR SLIP> Press Any Key
6.	Stop.	



VOID FORCED<br/>SALEA Void Forced Sale is done, if the original Forced Sale is from the same<br/>batch. If the refund is from a different batch, you will not be able to perform<br/>a void return.

STEP	Αстіон	DISPLAY
1.	From the Idle prompt press <b>[VOID]</b> until the display identifies a Void/Forced. (See right →)	CREDIT . VOID/FRCD ACCOUNT →
2.	Swipe the credit card or key in the account numb	er and expiration date manually.
3.	Input the amount of the Forced Sale to be voided.	
4.	Press [ENTER].	
5.	Press any key for second receipt to print.	TEAR SLIP> Press Any Key
6.	Stop.	L



**CREDIT RETURN** A refund to a customer's credit card account can be done if the original sale is from a different batch. If the sale and refund are in the same batch process a Voids, otherwise, a refund is done as follows:

Step	ACTION	DISPLAY
1.	From the Idle prompt <b>press [RETURN]</b> until the display identifies a Credit Return. (See right →)	CREDITRETURN ACCOUNT →
2.	Swipe the credit card or key in the account numb	er and expiration date manually.
3.	Input the amount of the Return. <u>*Note:</u> If the original transaction includes a tip amount then the total amount should be entered as the return amount.	
4.	Press [ENTER].	CREDITRETURN AMOUNT 0.00
5.	Input the Authorization number from the original sale and press [ENTER]	ENTER AUTH. NO:
6.	Stop.	

#### DEBIT RETURN

A return on a debit transaction can only be done using a bank issued debit card, **RN** 

Step	ACTION	DISPLAY
1.	From the Idle prompt <b>press [ENTER/PAYMT]</b> until DEBIT is displayed and then <b>press</b> <b>[RETURN]</b> until the display identifies a Debit Return.	DEBIT RETURN ACCOUNT →
	(See right ➔)	
2.	Swipe the debit card	
3.	Input the amount of the Return. Then press [ENTER] <u>*Note:</u> If the original transaction includes a tip amount then the total amount should be entered as the return amount.	CREDITRETURN AMOUNT 0.00
4.	<b>Input</b> the <b>Authorization number</b> from the original sale and <b>press [ENTER]</b>	ENTER AUTH. NO:
5.	Stop.	

#### Verify

This function is used to ensure that a customer has adequate funds on their credit card by obtaining an authorization. (THIS DOES NOT CHARGE THE CUSTOMER'S ACCOUNT).

STEP	Αстіон	DISPLAY
1.	From the Idle prompt <b>press [VERIFY]</b> The display identifies Credit Verify. (See right →)	CREDITVERIFY ACCOUNT →
2.	Swipe the credit card or key in the account number and expiration date manually.	
3.	Input the amount to be verified.	
4.	Press [ENTER].	
5.	Receipt will print.	
6.	Stop.	

#### **Forced Transaction**

When voice authorization has been obtained on a customer's credit card, a Forced Sale should be done to process the transaction.

Step	ACTION	DISPLAY
1.	From the Idle prompt <b>press [FORCED]</b> The display identifies a Forced Sale. (See right →)	CREDITFORCED ACCOUNT →
	(See light <b>7</b> )	
2.	Swipe the credit card or key in the account numb	er and expiration date manually.
3.	Input the amount that has already been authorized.	
4.	Input the authorization number previously obtained.	ENTER AUTH. No:
5.	Press [ENTER].	
6.	Stop.	



#### **Phone Card Activation**

STEP	ACTION	DISPLAY
1.	From the Idle prompt <b>press [ENTER]</b> until the display identifies a Phone Card transaction. (See right →)	PHONE CARD SWIPE CARD →
2.	Swipe the phone card to be activated.	
3.	Input the amount of activation and Press [ENTE	R].
4.	Input the clerk number and Press [ENTER].	
5.	Confirm correct amount for activation and Press [ENTER]	
6.	Stop.	

## Batching

To perform a manual batch release, or settlement of transactions stored in the NURIT memory, use the following step/action table for assistance.

STEP	ACTION	DISPLAY
1.	From the Idle prompt <b>press [BATCH]</b> (See right →)	Communication 1. Batch to Host <u>Note</u> : Prompts will vary by host.
2.	Press [ENTER] to batch to host.	
3.	Select the number that corresponds with the host you are batching.	CHOOSE HOST: 1. ALL <u>Note</u> : Prompts will vary by host.
4.	Press [1] to close the batch.	CHOOSE OPTION: 1. Close Batch
5.	The terminal will dial out to the host processor and print a batch report.	
6.	Stop.	
<u>Note:</u>	If a terminal is programmed for auto batch, the host will close the batch automatically each night at a specific time. The terminal will print a batch report, however, the report will only clear at the time of the first attempted sale in the new batch. If your terminal is programmed for auto batch, you may still have the option to batch manually. When Applicable, images will upload before batch.	

## Bridge Upload – (Image Capture)

**FUNCTION** Use this function to upload captured data to the web, such as – Captured DESCRIPTION Signatures and Check Images.

**<u>NOTE</u>**: This feature is available with POS\_PLUS application only.

Step		DISPLAY
1.	From the Idle prompt <b>press [BATCH]</b> (See right →)	Communication 1. Batch to Host <u>Note</u> : Prompts will vary by host.
2.	Using the arrow keys ( A and -) scroll to the option for Bridge Upload then press [ENTER].	
3.	The terminal will dial out to the Bridge communication phone number and upload the images that have been stored.	
4.	Stop.	

#### **Driver License Verification\***

**INFORMATION** This feature is programmable at the *Nurit Control Center* level using one of the terminal's eight hot keys. The Programmed Hot Keys are listed on the Set-up Report.

**<u>\*Note:</u>** All Driver License Verification functions are available with POS7PLUS application only.

STEP	Αстіон	DISPLAY
1.	From the idle prompt press the Hot Key that has been programmed for DL Verification.	CREDIT SALE ACCOUNT →
2.	Swipe the customer's Driver's License with the Magnetic Strip facing down and to the right. <u>Note</u> : For a successful swipe the customer's DL must have a magnetic strip.	Swipe DL Card →
3.	Enter the Server ID then press [ENTER].	ENTER SERVER ID O
4.	<ul> <li>Select the purchase type for the Driver License Verification.</li> <li>1. Tobacco</li> <li>2. Liquor</li> <li>3. Scan (Displays age and issuing state)</li> </ul>	SELECT 1: TOB 2: LIQ 3: SCAN
5.	The terminal will read the magnetic strip and determine if the customer's age is appropriate for the type of purchase they are requesting.	LIQUOR APPROVED <u>Note</u> : Prompts will vary depending on selection.
6.	The display will show the customer's age and resident State.	Age is: 30, PA <u>Note</u> : Prompts will vary by customer.
7.	Stop.	



#### **DL Verification General Report\***

**INFORMATION** A report of all DL Verification processes can be printed.

Step	ACTION	DISPLAY
1.	From the idle prompt press the Hot Key that has been programmed for DL Verification.	CREDIT SALE ACCOUNT →
2.	Press <b>[REVIEW]</b> to list the available functions.	Swipe DL Card $\rightarrow$
3.	Press [ENTER] to print the report.	DRIVER LICENSE: 1.General Report
4.	Stop.	

#### **DL Verification Clerk Report\***

**INFORMATION** A report of all DL Verifications processed by a specified server can be printed (Server Mode must be enabled).

STEP		DISPLAY
1.	From the idle prompt press the Hot Key that has been programmed for DL Verification.	CREDIT SALE ACCOUNT →
2.	Press <b>[REVIEW]</b> to list the available functions.	Swipe DL Card →
3.	Press [2] for Clerk Report.	DRIVER LICENSE: 1.General Report
4.	Enter the server ID number then press <b>[ENTER]</b> .	ENTER SERVER ID:
5.	Stop.	

#### **DL Verification Supported States\***

**INFORMATION** Use this function to print a current list of supported states (states whose licenses can be swiped).

STEP	ACTION	DISPLAY
1.	From the idle prompt press the Hot Key that has been programmed for DL Verification.	CREDIT SALE ACCOUNT →
2.	Press <b>[REVIEW]</b> to list the available functions.	Swipe DL Card →
3.	Press [3] for Supported States. A list of the states currently supported will be printed.	DRIVER LICENSE: 1.General Report
4.	Stop.	

The list of supported states is updated periodically as states change the type of license issued. The following is a list of the supported states when this document was written and might not be current. Print a list from your terminal for the latest information.

AR – Arkansas	MI – Michigan
AZ – Arizona	MN – Minnesota
CA – California	MT – Montana
CO – Colorado	NM – New Mexico
DC – District of Columbia	OH – Ohio
FL – Florida	PA – Pennsylvania
IA – Iowa	TX – Texas
KS – Kansas	VA – Virginia
LA – Louisiana	VT – Vermont
MA – Massachusetts	WI – Wisconsin
MD – Maryland	ON – Ontario, Canada



## **Clear Driver License Data\***

**INFORMATION** Use this function to clear the data on all existing driver license verification processes.

STEP		DISPLAY
1.	From the idle prompt press the Hot Key that has been programmed for DL Verification.	CREDIT SALE ACCOUNT →
2.	Press [REVIEW] to list the available functions.	Swipe DL Card →
3.	Press [4] to Clear DL Data.	DRIVER LICENSE: 1.General Report
4.	The data will be cleared.	DATA CLEARED
5.	Stop.	



#### **Quick Service Payment**

**INFORMATION** QSP is used in Fast Food Restaurants, Parking Garages and Motion Picture Theaters (Cinemas). This allows the acceptance of credit cards as the payment method without requiring authorization, receipts or signatures. QSP supports swiped transactions only; manual entry transactions are processed in the normal manner. This means that manual entry transactions will contact the host for authorization and will print a receipt with a signature line. Credit Card sales and voids are the only transaction types supported by QSP.

A Floor Limit can be specified for each function (authorization, receipt and signature) for each card type to be processed. This must be specified in the file built for the specific terminal and downloaded into the terminal. QSP Mode information is printed on the Print Setup Report.

This function is available only when supported and requested by the Host Processor. The capture type must be terminal based.

CARD TYPE	MERCHANT CATEGORY	DEFAULT FLOOR LIMIT
MASTER CARD	Fast Food Restaurant	\$25.00
MASTER CARD	Parking Garage	\$50.00
MASTER CARD	Cinema	\$35.00
VISA	Restaurant (all types)	\$25.00
VISA	Cinema	\$25.00
VISA	Parking Garage/Lot	\$75.00 for Authorization \$150.00 for Signature and \$25.00 for Receipt

Please review the following chart for default Floor Limits:



# Processing a QSP Sale

STEP	Αстіон	DISPLAY	
1.	Be sure the terminal is at the Idle Prompt	CREDIT SALE ACCOUNT →	
2.	Swipe the credit card.		
3.	Input the dollar amount of the transaction without a decimal point and press [ENTER]		
	lf	Then	
4.	The transaction amount is less than the authorization floor limit:	The Host Processor will not be contacted for authorization.	
	The transaction amount is greater than the auth. floor limit:	The terminal will contact the Host for authorization.	
	lf	Then	
5.	The transaction amount is less than the receipt floor limit:	The terminal will display a " <b>Print Receipt?</b> " prompt (see step #6).	
	The transaction amount is greater than the floor limit:	A receipt will be printed.	
6.	<b>Press [ENTER]</b> to print a receipt or <b>[MENU/ESC]</b> for no receipt.	Print Receipt? ENTR=YES,MENU=NO	
	lf	Then	
7.	The transaction amount is less than the signature floor limit:	The receipt will not have a signature line.	
	The transaction amount is greater than the signature floor limit:	The receipt will have a signature line.	
8.	Press any key for second receipt to print.  TEAR SLIP> Press Any Key		
9.	Stop.		



# Voiding a QSP Sale

Step		DISPLAY	
1.	From the Idle prompt press <b>[VOID]</b> until display identifies a Void/Sale. (See right →)	the CREDIT . VOID/SALE ACCOUNT →	
2.	Swipe the credit card or key in the account	number and expiration date manually.	
3.	Input the dollar amount to be voided then press [ENTER].		
	lf	Then	
4.	The transaction amount is less than the receipt floor limit:	The terminal will display a <b>"Print Receipt?"</b> prompt (see step #5).	
	The transaction amount is greater than the floor limit:	A receipt will be printed.	
5.	Press [ENTER] to print a receipt or [MENU/ESC] for no receipt.       Print Receipt? ENTR=YES,MENU=NO		
	lf	Then	
6.	The transaction amount is less than the signature floor limit:	The receipt will not have a signature line.	
	The transaction amount is greater than the signature floor limit:	The receipt will have a signature line.	
7.	Press any key for second receipt to prin	t. <b>TEAR SLIP&gt;</b> <b>Press Any Key</b>	
8.	Stop.	· · · · · · · · · · · · · · · · · · ·	



#### Menu Options

**INFORMATION** The NURIT 2085 and 2090 have menus with several options that control some of the terminal's basic operational functions. The menu is divided into a main menu and sub-menus that can be accessed by pressing the **[MENU/ESC]** key.

#### Accessing the Main Menu

STEP	Αстіон	DISPLAY
1.	From the Idle Prompt press [MENU/ESC].	CREDIT SALE ACCOUNT →
	Use the [▲] and [▼] keys to scroll through the options then <b>press [ENTER]</b> to select.	
2.	<u>OR</u>	MENU SCREEN: 1. Reports
	Press the number on the keypad that corresponds with your selection.	
3.	Stop.	



POS_STD & POS	PLUS Applications - QSP - Ver 4_82	NURIT 20XX
	1. Reports	
	The first menu option is the Report Menu. T options:	his generates ten different report
MENU DESCRIPTION	<ul> <li>Default Report</li> <li>Current Report</li> <li>Histor</li> <li>Receipt Copy</li> <li>Performance</li> <li>Tip Re</li> <li>RAM DISK Report *</li> <li>Comm</li> </ul>	
	<b>*Note:</b> These features are available with POS	S_PLUS application only.
REPORT TYPES	You will be prompted in the Current Report s Below is a list of report types and their definition	

Report	DEFINITION
Condensed Report	This type of report will print the transaction number, card type, transaction type, last four digits of the account number, and the amount of the sale.
Short Report	This type of report will print the transaction type and the amount of the sale.
Journal Report	This type of report will print a full copy of each transaction.
Totals Only	This type of report will print daily totals only.

## **Print the Default Report**

**FUNCTION DESCRIPTION** This is a report of the terminal's daily transactions, which has been customized, or has set defaults from the Current Report (see Current Report on the following page).

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [ENTER]</b> <u>OR</u> <b>Press [1]</b> to access the Reports Menu	REPORTS: 1.Default Report
2.	Input the Password and press [ENTER].	ENTER PASSWORD:
3.	From the Reports Menu press [ENTER] OR Press [1] to select Default Report	
4.	Stop.	



## **Print the Current Report**

**FUNCTION DESCRIPTION** Current report will print the terminal's daily transactions, and can be customized with specific options. This is where the Default Report is set.

		DISPLAY
1.	From the Main Menu <b>press [1]</b> to access the Reports Menu. Input the Password and press [ENTER].	MENU SCREEN: 1.Reports
2.	Press [2] to select Current Report	REPORTS: 1.Default Report
3.	Use the [▲] and [▼] keys to scroll through the Report Type options then <b>press</b> [ENTER] to select.	CUR. REPORT TYPE 1.Condensed Rprt
<u>(</u>	<u>OR</u> Press the number corresponding with your selection	
4.	Use the [▲] and [▼] keys to scroll through the EDC Type options then <b>press</b> [ENTER] to select.	CHOOSE EDC TYPE 1.ALL
	<u>OR</u> Press the number corresponding with your selection	
5.	Use the [▲] and [▼] keys to scroll through the Card Type options then <b>press [ENTER]</b> to select.	ENTER CARD TYPE 1.ALL
	<u>OR</u> Press the number corresponding with your selection	
	Use the [▲] and [▼] keys to scroll through Sorting Options then <b>press</b> [ENTER] to select. <u>OR</u> Press the number corresponding with your selection	SORT METHOD: 1.By Trans #
	Use the [▲] and [▼] keys to scroll through the Transaction Type options then <b>press [ENTER]</b> to select.	CHOOSE TRAN. TYPE 1.ALL
	<u>OR</u> Press the number corresponding with your selection	

Continued on next page



#### Print the Current Report, Continued

STEP	Action		DISPLAY
	То	Then	
8.	Save this as your default report	Press [ENTER]	SET CUR. DEFAULTS? ENTER=YES, MENU=NO
	Keep your current default setting	Press [MENU/ESC]	
9.	Stop.		

#### **Print History Reports**

FUNCTION DESCRIPTION

This report will allow you to print previous batch totals from the last 30 days. You can print a total report of several batches, or you can print a report showing totals per batch.

STEP	Αстіон	DISPLAY	
1.	From the Main Menu <b>press [1]</b> to access the Reports Menu.	MENU SCREEN: 1.Reports	
	Input the Password and press [ENTER].		
2.	Press [3] to select History Report       REPORTS:         3.History Report		
3.	Using the numeric keypad input the batch date you would like the report to begin with - Then press [ENTER]		
4.	Using the numeric keypad input the batch date you would like the report to end with -	To Batch Date: 05/15/02	
	Then press [ENTER]		

Continued on next page



# Print History Reports, Continued

STEP	Αстіон	DISPLAY
5.	Use the [▲] and [▼] keys to select if you would like the report by Total or Per Batch then <b>press</b> [ENTER] <u>OR</u> Press the number corresponding with your selection	HISTORY REPORTS 1.Total
6.	Use the [▲] and [▼] keys to scroll through the EDC Type options then <b>press</b> [ENTER] to select. <u>OR</u> Press the number corresponding with your selection	CHOOSE EDC TYPE 1.ALL
7.	Use the [▲] and [▼] keys to scroll through the Card Type options then <b>press</b> [ENTER] to select. <u>OR</u> Press the number corresponding with your selection	
8.	Use the [▲] and [▼] keys to scroll through the Transaction Type options then <b>press [ENTER]</b> to select. <u>OR</u> Press the number corresponding with your selection	CHOOSE TRAN. TYPE 1.ALL
9.	Stop.	1



#### **Display Transactions**

**FUNCTION DESCRIPTION** This option allows you to view daily transactions on the display using several methods. **FORCED** will scroll through the available transactions. **CLEAR** will void the current transaction. **COPY** will print a copy of the receipt.

Step	ACTION		DISPLAY	
1.	From the Main Menu <b>press [1]</b> to access the Reports Menu.		MENU SCREEN: 1.Reports	
	Input the Password and press [ENTER].			
2.	Press [4] to select Display Transaction		REPORTS: 4.Display Trans	
3.	Use the [▲] and [▼] keys to select the method you would like to view the transaction then press [ENTER]. OR Press the number corresponding with your selection		Display Trans. 1.Scroll All	
4.	Use the [▲] and [▼] keys to scroll through the EDC Type options then <b>press</b> [ENTER] to select. <u>OR</u> Press the number corresponding with your selection		CHOOSE EDC TYPE 2.CREDIT	
	lf Then		Then	
	You selected to scroll through all transaction	The first transaction will show on the display.		
5.	You selected to view by Transaction #	You will be prompted to input the Transaction #		
	You selected to view by Card Type	You will be prompted to select a card type		
	If you selected to view by Card Number	You will be prompted to enter the last four digits of the card number.		
6.	Stop.	Stop.		



# **Receipt Copy**

**FUNCTION** This option will print a copy of the last transaction. If a report was the last printed item, this option cannot be used to print a copy of the last transaction.

STEP	Αстіон	DISPLAY	
1.	From the Main Menu <b>press [1]</b> to access the Reports Menu.	MENU SCREEN: 1.Reports	
	Input the Password and press [ENTER].		
2.	Press [5] to select Receipt Copy	REPORTS: 5.Receipt Copy	
3.	<b>Press [1]</b> to print a copy of the Last Customer Receipt, <b>[2]</b> to print a copy of Any Receipt or <b>[3]</b> to print a copy of the Last Merchant Receipt.	RECEIPT COPY: 1.Last Cust. Rcpt	
4.	Stop. The last receipt will begin printing.		

# **Print Performance Report**

**FUNCTION** This option will print a report listing the percentages of denials, approvals, swipes, manual entries, etc.

STEP	ACTION DISPLAY	
1.	From the Main Menu <b>press [1]</b> to access the Reports Menu.	MENU SCREEN: 1.Reports
	Input the Password and press [ENTER].	
2.	Press [6] to select Performance	REPORTS: 6.Performance
3.	Use the [▲] and [▼] keys to scroll through the EDC Type options then <b>press [ENTER]</b> to select.	CHOOSE EDC TYPE 2.CREDIT
	<u>OR</u> Press the number corresponding with your selection	



#### Print Performance Report, Continued

Step	ACTION		DISPLAY
The Performance Report will print.		rt will print.	
	То	Then	
4.	Reset the Performance Report	Press [ENTER] *You will be prompted to input your password	Reset Perf Rprt? NO YES
	Keep the Default Report data	Press [MENU/ESC]	
5.	Stop.		

#### **Tip Report**

**FUNCTION DESCRIPTION** This option will print a report that provides tip detail by server number.

Step	ACTION DISPLAY	
1.	From the Main Menu <b>press [1]</b> to access the Reports Menu.	MENU SCREEN: 1.Reports
	Input the Password and press [ENTER].	
2.	Press [7] to select Tip Report     REPORTS: 7.Tip Report	
3.	Use the [▲] and [▼] keys to scroll through the EDC Type options then <b>press</b> [ENTER] to select. <u>OR</u> Press the number corresponding with your selection	CHOOSE EDC TYPE 1.ALL
4.	Use the [▲] and [▼] keys to scroll through the Card Type options then press [ENTER] to select.       ENTER CARD TYPE 1.ALL         OR       Press the number corresponding with your selection	

Continued on next page



#### Tip Report, Continued

Астю	N	DISPLAY
То	Then	
Save this as your default report	Press [ENTER]	SET CUR. DEFAULTS? NO YES
Keep your current default setting	Press [MENU/ESC]	
	To Save this as your default report Keep your current default setting	Save this as your default reportPress [ENTER]Keep your currentPress

## **Report Set up – Printing Visa/MC Options**

**FUNCTION** This function allows the option of having Visa and MasterCard print together (Default) or separately. Report must be sorted by Card Type.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [1]</b> to access the Reports Menu.	MENU SCREEN: 1.Reports
	Input the Password and press [ENTER].	<b>_</b>
2.	Press [8] to select Report Setup	REPORTS: 8.Report Setup
3.	Press [ENTER] to select 1. Visa/Mastr Setp	Report Setup 1.Vis/Mastr Setp
4.	Use the [▲] and [▼] keys to select if you would like Visa and MasterCard printing together or separately then <b>press [ENTER].</b>	Vis/Mastr Setup 1. Separately
	<u>OR</u> Press the number corresponding with your selection	
5.	Stop.	



#### **Report Setup – Tip Discount**

FUNCTION DESCRIPTION This menu options allows the tip discount percentage to be set. This function applies to restaurant mode only and **must be enabled** at the tip level.

Step	Αстіон	DISPLAY
1.	From the main MENU <b>press [1]</b> to access the Reports Menu.	MENU SCREEN: 1.Reports
	Input the Password and press [ENTER].	
2.	Press [8] to select Report Setup	REPORTS: 8. Report Setup
3.	Press [2] for Tip Discount	Report Setup 2.Tip Discount
4.	Select the card type you wish to set the tip discount for or <b>press [1]</b> for ALL card types	Select Card Type 1.ALL
5.	Input the percent (%) amount the Press [ENTER] <u>*Note:</u> Be sure whole percents are to the left of the decimal point.	Tips % Discount 0.00
6.	Press [MENU/ESC] to exit the menu.	Select Card Type 1.ALL
7.	Stop.	

#### **RAM Disk Report**

**FUNCTION** A report listing the record size and maximum number of transactions for each EDC type is printed via this function.

**<u>NOTE:</u>** This feature is available with POS\_PLUS application only.

STEP	ACTION	DISPLAY
1.	From the main MENU SCREEN <b>press [1]</b> to access the Reports Menu.	MENU SCREEN: 1.Reports
	Input the Password and press [ENTER].	
2.	Press [9] to select Report Setup	REPORTS: 9.RAM DISK Report
3.	The RAM Disk report will be printed.	
4.	Stop.	



### **Communication Log Report**

**FUNCTION** Use this function to print a communication log of the last transaction or batch processed or to clear the log.

**NOTE:** This feature is available with POS\_PLUS application only.

STEP	ACTION	DISPLAY
1.	From the MAIN MENU <b>press</b> [1] to access the Reports Menu.	MENU SCREEN: 1.Reports
	Input the Password and press [ENTER].	
2.	Use the [ <mark>→</mark> ] key to scroll to menu option 10. ComLog Rprt and then press [ENTER].	REPORTS: 10.ComLog Rprt
3.	<b>Press [1]</b> to print the current communication log or <b>press [2]</b> to clear the communication log information.	ComLog Report 1.ComLog Print
4.	Stop.	



POS_STD & POS	POS_STD & POS_PLUS APPLICATIONS - QSP - VER 4_82 NURIT 20XX	
	2. Merchant Parameters	
Mesu	This menu contains nine different functions that can necessary. They are:	be changed manually, if
MENU DESCRIPTION	<ul> <li>Authorization</li> <li>Security Level</li> <li>Edit Header</li> <li>Set Cash EDC</li> <li>Merchant Fee</li> <li>Set Batch Time</li> <li>Site ID</li> </ul>	
Authorizations – Transaction Type		

FUNCTION DESCRIPTION This function allows specific transaction types to be enabled and disabled. For example, Voids, Returns, Forced Sales, etc. can be turned off, or on.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [2]</b> to access Merchant Parameters	MENU SCREEN: 2.Merch Params
2.	Press [1] to access Authorization	MERCHANT PARAMS 1.Authorization * Use the [ ] and [ ] keys to scroll to options 8 and 9
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	<b>Press [1]</b> to edit authorization for Transaction Types	AUTHORIZATION 1. Trans. Types
5.	Use the [▲] and [▼] keys to scroll through the EDC Type options then <b>press</b> [ENTER] to select. <u>OR</u> Press the number corresponding with your selection	CHOOSE EDC TYPE 2. CREDIT

Continued on next page

#### Authorizations – Transaction Type, Continued

Step	Αстіон	DISPLAY
6.	Use the [▲] and [▼] keys to select the Transaction Type then <b>press [ENTER]</b> . OR Press the number corresponding with your selection	CREDIT 1. FORCED (EN)
7.	Use the [▲] and [▼] keys to select Enable, Disable or Manager Only for the Transaction Type then <b>press [ENTER].</b> <u>OR</u> Press the number corresponding with your selection	CREDIT FORCED 1. Disabled
8.	Stop.	

## Authorizations – Card Type

**FUNCTION** This function allows specific card types to be enabled and disabled. For example, Visa, MasterCard, Discover, Amex, etc. can be turned off, or on.

Step	Action	DISPLAY
1.	From the Main Menu <b>press [2]</b> to access Merchant Parameters	MENU SCREEN: 2.Merch Params
2.	Press [1] to access Authorization	MERCHANT PARAMS 1.Authorization
3.	Input the Password and Press [ENTER]	ENTER PASSWORD:
4.	Press [2] to edit authorization for Card Types	AUTHORIZATION 2.Card Types

Continued on next page



#### Authorizations – Card Type, Continued

Step	ACTION	DISPLAY
5.	Use the [▲] and [▼] keys to select the Card Type then <b>press [ENTER].</b> <u>OR</u> Press the number corresponding with your selection	Choose Card Type 1. VISA +
6.	Use the [▲] and [▼] keys to select Enable or Disable for Card Type then <b>press [ENTER]</b> .	VISA + 1. Disabled *A '+' indicates enabled and a '-' indicates disabled.
7.	Stop.	

## **Authorizations – Debit Prompt**

FUNCTION DESCRIPTION This function prompts the user the choose CREDIT or DEBIT when a credit card is swiped and the payment type is CREDIT.

STEP		DISPLAY
1.	From the Main MENU SCREEN <b>press [2]</b> to access Merchant Parameters	MENU SCREEN: 2.Merch Params
2.	Press [1] to access Authorization	MERCHANT PARAMS 1.Authorization
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Press [3] to select Debit Prompt	AUTHORIZATION 3.Debit Prompt
5.	Press [1] to turn Debit Prompt OFF or press [2] to turn Debit Prompt ON.	DEBIT PROMPT 1.OFF
6.	Stop.	



#### **Security Levels**

**FUNCTION DESCRIPTION** This option allows merchants to set security levels for the Menu, Batching, Card Security, Manual Entry of a credit card, and printing format of a credit card number.

STEP	ΑстιοΝ	DISPLAY
1.	From the Main Menu <b>press [2]</b> to access Merchant Parameters	MENU SCREEN: 2.Merch Params
2.	Press [2] to access Security Level	MERCHANT PARAMS 2.Security Level * Use the [ ] and [ ] keys to scroll to options 8 and 9
3.	Use the [▲] and [▼] keys to select the option you are editing security for and then <b>press [ENTER].</b> <u>OR</u> Press the number corresponding with your selection	SECURITY SWITCH 1. Menu
4.	Use the [▲] and [▼] keys to select Enable or Disable Security of the selected function then press [ENTER]. <u>OR</u> Press the number corresponding with your selection	Batch: 1. Disabled
5.	Stop.	<u> </u>

FUNCTION	Options	
Menu	Always Enabled and Manager Only	
Batch	Always Enabled and Manager Only	
Print Account	Always Full, Full on Report and Always Short	
Secure Card	No Security, Last 4 Digits and All Digits	
Card Manual Entry	Disabled and Always Enabled	



#### Edit Header/Trailer

**FUNCTION** The receipt header and trailer can be changed manually through the terminal. A specific line, character, or entire header/trailer can be changed, if needed.

Step	Αстіон	DISPLAY	
1.	From the Main Menu <b>press [2]</b> to access Merchant Parameters	MENU SCREEN: 2.Merch Params	
2.	Press [3]to Edit the Receipt Header <u>OR</u> Press [4] to Edit the Receipt Trailer	MERCHANT PARAMS 3.Edit Header	
3.	Input in the text that you want printed out on the	receipt. (see instructions below)	
	To change the letters, first press the key then press the <b>Alpha</b> key to cycle thr the other characters also on that key		
	<u>For example</u> :		
4.	The <b>#2</b> key on the keypad also has the letters <b>A</b> , <b>B</b> and <b>C</b> printed on it. When you first press this key, the display will show the number <b>2</b> , by Pressing the <b>[ALPHA]</b> key it will cause the display to change from <b>2</b> to the letter <b>A</b> , Press <b>[ALPHA]</b> again and it becomes a <b>B</b> and finally <b>C</b> before starting all over again back to the number <b>2</b> . Pressing another key will advance the cursor on the display to the next position.		
	Use the <b>VOID</b> key to move the cursor to the right, <b>VERIFY</b> to move the cur the left and <b>FORCED</b> to move the next line.		
5.	Press [MENU/ESC] when done editing header or trailer.		
	Press [ENTER] to Save Changes		
6.	<u>OR</u>	SAVE CHANGES? NO YES	
	Press [MENU/ESC] to Abort Changes		
7.	Stop.	·	

#### Set Cash EDC

**FUNCTION** Cash will be an addition to your Payment Modes, and will record cash transactions once this option is turned on.

STEP	ACTION	DISPLAY
1.	From the Main Menu <b>Press [2]</b> to access Merchant Parameters	MENU SCREEN: 2.Merch Params
2.	Press [5] to Set Cash EDC	MERCHANT PARAMS 5.Set Cash EDC * Use the [ ] and [ ] keys to scroll to options 8 and 9
3.	Press [MENU/ESC] then Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Press [1] to Set EDC With Cash <u>OR</u> Press [2] to Set EDC Without Cash	CASH EDC SET: 1.WITH CASH
5.	Stop.	

## Setting the Merchant Fee

**FUNCTION** Use this function to add a surcharge rate to a debit transaction. **DESCRIPTION** 

Step	ACTION	DISPLAY	
1.	From the Main Menu <b>press [2]</b> to access Merchant Parameters	MENU SCREEN: 2.Merch Params	
2.	Press [6]	MERCHANT PARAMS 6.Merchant Fee	
3.	Input the Password and Press [ENTER]	ENTER PASSWORD:	
4.	Input Surcharge Amount Press [ENTER]	MERCH FEE: \$ 0.00 NEW RATE: 0.00	
5.	Press [ENTER]	SURCHARGE: 0.00 NEW RATE: 0.00	
6.	<b>Press [ENTER]</b> to accept the new rate or <b>[MENU/ESC]</b> to cancel.	ARE YOU SURE? NO YES	
7.	Press [ENTER]	On CashBack Only NO YES	
8.	Stop.		

#### **Set Batch Time**

FUNCTION DESCRIPTION This option will allow the batch time in the terminal to be set for a specific time. This will print a batch report, and will not actually dial to batch. Terminal Capture Type must be AutoBatch.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>Press [2]</b> to access Merchant Parameters	MENU SCREEN: 2.Merch Params
2.	Press [7]	MERCHANT PARAMS 7.Set Batch Time
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Input the desired time in military time and press [ENTER]	SET BATCH TIME: 05:30
5.	Stop.	

#### Server ID/Clerk ID/Invoice

This will allow the terminal to prompt for a server/clerk ID, invoice number, or both. This option can be used for both retail and restaurant applications.

FUNCTION DESCRIPTION

If Server/Clerk ID Mode is activated, up to 100 ID/name designations can be entered and stored in the terminal. When storing the number/name designations, the server numbers are restricted to from 1 to 100.

STEP	ACTION	DISPLAY
1.	From the Main Menu <b>Press [2]</b> to access Merchant Parameters	MENU SCREEN: 2.Merch Params
2.	Press [8]	MERCHANT PARAMS 8.Srvr/Clrk/Invoice
3.	Input the Password and Press [ENTER]	ENTER PASSWORD:
4.	Use the [▲] and [▼] keys to OFF or ON and then press [ENTER]. <u>OR</u> Press the number corresponding with your selection	SERVER ID MODE: 2.ON Note: Display will reflect Retail/Restaurant Application.
5.	Enter the server number of the first server number/name designation to be saved then press <b>[ENTER]</b> (system defaults to server number 1).	ENTER SERVER ID: 1
6.	Enter the server name using the same method as editing the header information (maximum 19 characters). <b>Press [ENTER]</b> when name is complete.	Srv #1 Name: 1 N
7.	When all of the server names have been entered, <b>press [MENU/ESC]</b> to accept the entered names and continue to Invoice Mode.	Srv #32 Name: 1 N

Continued on next page.



# Server ID/Invoice, Continued

STEP	ACTION	DISPLAY
8.	Use the [▲] and [♥] keys to OFF, ON, or AUTO and then press [ENTER]. <u>OR</u> Press the number corresponding with your selection	INVOICE MODE: 1.OFF
9.	Note: In the Restaurant application, there are two more options after Invoice; Table Mode and Guest #'s	
10.	Stop.	



#### Site ID

**FUNCTION** This option is used mainly for programming purposes, it allows customer service to view, or change the terminal number.

STEP		DISPLAY	
1.	From the Main MENU SCREEN <b>press [2]</b> to access Merchant Parameters	MENU SCREEN: 2.Merch Params	
2.	Press [9] to access Site ID	MERCHANT PARAMS 9. Site ID	
3.	The UNIQUE and current Site ID used to program the terminal will display. <b>Press</b> [ENTER].	CHANGE SITE ID? 0000100	
4.	Input the Password and Press [ENTER]	ENTER PASSWORD:	
5.	Enter the new Site ID then press [ENTER].	Enter Site ID	
6.	Stop.	1	



#### 3. Merchant Options

This Main Menu has fourteen options that can be enabled or disabled, manually through the terminal. They are:

MENU	Paper Type	No-Paper Mode	Buzzer Set	Operation Mode
DESCRIPTION	Battery Saver	Print Disclaimer	□ Set Menu Type	Set Halo
	Print Setup	□ Store & Forward	Check Reader	Sign Option *
	Bridge Comm	*	Language Setup	)*

**\*Note:** These features are available with POS\_PLUS application only.

#### Paper Type

**FUNCTION DESCRIPTION** This option changes the paper type to double, single ply, or customized. Single ply prints two receipts (credit, debit, EBT and check), double ply prints one receipt, and customized prints two receipts for EDC Types.

**NOTE:** Double Ply prints only one receipt. This receipt does not display either the full account number or the expiration date. In order to assure that needed information will be printed on a Journal Report, Print Account should be set to Full On Report.

Step	Αстіон	DISPLAY	
1.	From the Main Menu <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option	
2.	Press [ENTER]	MERCH. OPTIONS: 1.Paper Type	
3.	Use the [▲] and [▼] keys to your selection and then <b>press [ENTER]</b> .	PAPER TYPE: 1.Single Ply	
4.	Stop.		



### **No Paper Mode**

**FUNCTION** This option disables the printer, and will not print a receipt for any transaction.

STEP	ACTION	DISPLAY
1.	From the Main Menu <b>Press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option
2.	Press [2]	MERCH. OPTIONS: 2.No-Paper Mode
3.	Input the Password and Press [ENTER]	ENTER PASSWORD:
4.	Use the [▲] and [▼] keys to your selection and then <b>press</b> [ENTER]. <u>OR</u> Press the number corresponding with your selection <u>YES</u> = disables the printer / <u>NO</u> = enables the printer	NO PAPER MODE: 1.OFF
5.	Press [ENTER] to complete OR Press [MENU/ESC] to abort	ARE YOU SURE? NO YES
6.	Stop. STOP	

#### **Buzzer Set**

**FUNCTION** Enables or disables tone when performing certain terminal functions.

STEP	ACTION DISPLAY	
1.	From the Main Menu <b>Press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option
2.	Press [3]	MERCH. OPTIONS: 3.Buzzer Set
3.	Use the [▲] and [▼] keys to your selection and then press [ENTER].       BUZZER SET: 1.OFF         OR       Press the number corresponding with your selection	
4.	Stop. STOP	

#### **Operation Mode**

**FUNCTION DESCRIPTION** This option allows the terminal to be set at two different modes, Normal or Demo (Demo mode for training; Normal mode for live transactions). If the terminal is set in Demo mode for training purposes, *revert back* to Normal mode for live transactions.

STEP	Αстіон	DISPLAY	
1.	From the Main Menu <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option	
2.	Press [4]	MERCH. OPTIONS: 4.Operation Mode	
3.	Use the [▲] and [▼] keys to your selection and then <b>press [ENTER]</b> . <u>OR</u> Press the number corresponding with your selection	OPERATION MODE: 1.DEMO MODE	
4.	Stop. STOP		

## **Prints Disclaimer**

This option will print the following statement at the end of a credit card **FUNCTION** transaction: DESCRIPTION

"I AGREE TO PAY ABOVE TOTAL AMOUNT ACCORDING TO CARD ISSUER AGREEMENT (MERCHANT AGREEMENT IF CREDIT VOUCHER)."

Step	ACTION	DISPLAY
1.	From the Main Menu <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option
2.	Press [6]	MERCH. OPTIONS: 6.Prt Disclaimer
3.	Use the [▲] and [▼] keys to your selection and then <b>press</b> [ENTER].	PRT DSCLMR1 MODE 1.OFF
4.	Stop. STOP	



## Set Menu Type

**FUNCTION** The menu in the terminal can be set to scroll automatically, or manually.

Step	Αстіон	DISPLAY
1.	From the Main Menu <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option
2.	Press [7]	MERCH. OPTIONS: 7.Set Menu Type
3.	Use the [▲] and [▼] keys to find your selection and then <b>press</b> [ENTER]. <u>OR</u> Press the number corresponding with your selection	CHOOSE MENU TYPE 1.AUTO SCROLL
4.	<u>Note</u> : If auto scroll is selected the terminal will prompt you for scroll speed (1-9). Type in a speed and press [ENTER].	
5.	Stop. STOP	



## Set Halo

**FUNCTION** This option sets a limit that cannot be exceeded. This option can be set for sales, refunds, and/or cash back.

Step	Αстіон	DISPLAY
1.	From the Main Menu <b>Press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option
2.	Press [8]	MERCH. OPTIONS: 8.Set Halo
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	<ul> <li>Use the [▲] and [▼] keys to find your selection and then press [ENTER].</li> <li><u>OR</u> Press the number corresponding with your selection</li> <li>*<u>Note</u>: If option 2 is selected continue with step 6. *</li> </ul>	HALO FOR SALE: 1.OFF
5.	Input the maximum amount for a sale then <b>press [ENTER]</b> .	HALO: \$0.00 NEW RATE: \$0.00
6.	Repeat steps 5 and 6 for Return Halo and Cash Back Halo.	HALO FOR RETURN: 1.OFF
7.	Stop. STOP	



#### **Print Set Up**

**FUNCTION** This option will print a setup report. It will show all the options that have been enabled/disabled for the terminal.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option
2.	Press [9]	MERCH. OPTIONS: 9.Print Setup
3.	Input the Password and press [ENTER].	ENTER PASSWORD:
4.	Stop. STOP	



POS_STD & POS_PLUS APPLICATIONS - QSP - VER 4_82		NURIT 20XX
Store	e & Forward	
FUNCTION       Store & Forward (Offline Mode) will give the following six different options:         DESCRIPTION       Mode Select       Display Trans       Reports         Upload Transact       Resend Failed       Delete Failed         Turning Store & Forward On/Off		
Step	Αстіон	DISPLAY
1.	From the Main Menu <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option
2.	Use the [▼] key to scroll to menu option 10. Store & Forward and then press [ENTER].	MERCH. OPTIONS: 10.Store&Forward
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Press [ENTER]	STORE&FORWARD 1.S&F On/Off
5.	Use the [▲] and [▼] keys to find your selection and then <b>press [ENTER].</b> <u>OR</u> Press the number corresponding with your selection	Store & Forward Switch OFF?

### **Store & Forward Mode Select**

Step	ACTION	DISPLAY
1.	From the Main Menu <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option
2.	Use the [▼] key to scroll to menu option 10. Store & Forward and then press [ENTER].	MERCH. OPTIONS: 10.Store&Forward
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Press [2] for Mode Select	STORE&FORWARD 2.Mode Select
5.	Use the [▲] and [▼] keys to find your selection and then <b>press</b> [ENTER]. <u>OR</u> Press the number corresponding with your selection	MODE SELECT: 1.Stay Online * Note: See list of definitions below
6.	Stop. STOP	

OPTION	DEFINITION
Stay Online         The Terminal will process transactions only via radio/CDPD signal line	
Stay Offline         The Terminal will process transactions via Offline only, it will not look for signal or phone line.	
Off Until Batch The Terminal will process transactions via Offline only. When the [BA key is pressed, the terminal will switch to Online and transmit a transactions.	
Offline On DemandTerminal will process via Offline. If no radio/CDPD signal is obtained, and phone line is connected, the terminal will prompt: RETRY OR PROC OFFLINE?	



## **Display Offline Transactions**

**FUNCTION** Allows you to view "STORED", or "FAILED" transactions, by transaction# and server# (if option is being used)

Step	Αстіон	DISPLAY
1.	From the Main Menu <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option
2.	Use the [▼] key to scroll to menu option 10. Store & Forward and then press [ENTER].	MERCH. OPTIONS: 10.Store&Forward
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Press [3]	STORE & FORWARD 3.Display Trans.
5.	Use the [▲] and [▼] keys to find your selection and then <b>press [ENTER].</b> <u>OR</u> Press the number corresponding with your selection	Display Trans. 1. Scroll All
6.	Use the [▲] and [▼] keys to find your selection and then <b>press [ENTER].</b> <u>OR</u> Press the number corresponding with your selection	CHOOSE DATABASE 1. STORED
7.	Stop. STOP	

## **Reports – Store & Forward**

**FUNCTION** There are three options for Store & Forward Reports:

**DESCRIPTION 1**. Print Status **2**. Print Offlines **3**. Print Failed

Step	Αстіон	DISPLAY
1.	From the Main Menu <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option
2.	Use the [-] key to scroll to Menu Option 10. Store & Forward and then press [ENTER].	MERCH. OPTIONS: 10.Store&Forward
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Press [4]	STORE & FORWARD 4. Reports
5.	Use the [▲] and [▼] keys to find your selection and then <b>press [ENTER].</b> <u>OR</u> Press the number corresponding with your selection	REPORTS 1.Print Status * <u>Note:</u> SEE OPTION DEFINITIONS BELOW
6.	Stop. STOP	

OPTION DEFINITION	
Print Status         A print out of the terminal's status, i.e.: Offline Mode or Online Mode.	
Print Offlines         A report of all transactions entered into the database in Offline Mode.	
Print Failed         A report of all transactions that failed and stored.	



## **Upload Transactions**

**FUNCTION** This function allows you to upload all Offline transactions one by one, or all at once. If any transactions have failed the terminal will prompt: **PRINT FAILED TRANS?** 

Step	ACTION	DISPLAY
1.	From the Main Menu <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option
2.	Use the [-] key to scroll to Menu Option 10. Store & Forward and then press [ENTER].	MERCH. OPTIONS: 10.Store&Forward
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Press [5]	STORE & FORWARD 5.Upload Transct
5.	Press [MENU/ESC] to upload individual transactions Or	UPLOAD TRANSCT ONE ALL
	Press [ENTER] to upload all offline transactions	
6.	Stop. STOP	

## **Resend Failed Transactions**

FUNCTION DESCRIPTION

This function allows you to resend any failed transactions.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option
2.	Use the [-] key to scroll to Menu Option 10. Store & Forward and then press [ENTER].	MERCH. OPTIONS: 10.Store&Forward
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Press [6]	STORE & FORWARD 6. Resend Failed
5.	Stop. STOP	



## **Delete Failed Transactions**

FUNCTION DESCRIPTION

This function allows you to Delete any failed transactions.

Step	Αстіон	DISPLAY
1.	From the Main Menu <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch Option
2.	Use the [-] key to scroll to Menu Option 10. Store & Forward and then press [ENTER].	MERCH. OPTIONS: 10.Store&Forward
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Press [7]	STORE & FORWARD 7.Delete Failed
5.	Stop. STOP	



#### **Check Reader**

**FUNCTION** This option is used to detect new hardware that has been connected such as a **DESCRIPTION** Check Reader or Check Imager.

**NOTE:** The Check Reader and the RDM Check Imager are supported by both application versions. The Magtek Check Imager is only supported by the PLUS application.

Step	ACTION	DISPLAY
1.	From the Main MENU SCREEN <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3. Merch Options
2.	Use the - arrow (Forced Key) to scroll to 11. Check Reader then press [ENTER]	MERCH. OPTIONS 11. Check Reader
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
	If a Check Reader is attached, <b>follow</b> steps #4 & 5.	
4.	If a Check Imager is attached, <b>skip to step #6</b> .	ChkRdr Options: 1. ChkReader Typ
	Be sure check reader is connected to RS-232 port via RJ45 cable then press [ENTER].	
5.	The terminal will detect and initialize the type of Check Reader you have connected.	Detecting H/Ware please wait
6.	Be sure check imager is connected to RS-232 port via RJ45 cable then press [ENTER].	ChkRdr Options: 1. ChkReader Typ
7.	The terminal will detect the hardware, verify that imager is connected and possibly <b>instruct</b> that the <b>RDM Imager</b> be <b>turned off then on</b> .	RDM Needs to be Turned OFF & ON
8.	The Check Imager will cycle itself and switch to it's ready state.	
9.	Stop.	



## Check Imager – Send Images (Bridge)

This function allows you upload the check images.

FUNCTION DESCRIPTION

**Note:** Check Imaging is supported by the POS\_PLUS application only.

Step	Αстіон	DISPLAY
1.	From the Main MENU SCREEN <b>press [3]</b> to access Merchant Options	MENU SCREEN 3.Merch. Option
2.	Use the [   ] arrow (Forced Key) to scroll to 11. Check Reader then Press [ENTER]	MERCH. OPTIONS 11. Check Reader
3.	Input the Password and Press [ENTER]	ENTER PASSWORD:
4.	Press [2].	ChkRdr Options: 2.Send Images
5.	Press [ENTER].	ARE YOU SURE? ENTER=YES,MENU=NO
6.	Terminal will begin processing and sending the check images.	BRIDGE UPLOAD Preparing Image
7.	After a successful upload, delete existing images. <b>Press [ENTER].</b>	Delete All Imgs? ENTER=YES,MENU=NO
8.	Stop.	

## Check Imager – Send Images (FTP)

This function allows you upload the check images.

FUNCTION DESCRIPTION

**Note:** Check Imaging is supported by the POS\_PLUS application only.

Step	ACTION	DISPLAY
1.	From the Main MENU SCREEN <b>press [3]</b> to access Merchant Options	MENU SCREEN 3.Merch. Option
2.	Use the [-] arrow (Forced Key) to scroll to 11. Check Reader then Press [ENTER]	MERCH. OPTIONS 11. Check Reader
3.	Input the Password and Press [ENTER]	ENTER PASSWORD:
4.	Press [2].	ChkRdr Options: 2.Send Images
5.	Press [ENTER].	ARE YOU SURE? ENTER=YES,MENU=NO
6.	Terminal will begin transmitting the check images and display message when complete.	FTP: Transmitting Please Wait
7.	Stop.	



## Check Imager – Clear Images

This function allows you delete the check images.

FUNCTION DESCRIPTION

**<u>Note:</u>** Check Imaging is supported by the POS\_PLUS application only.

STEP	ACTION	DISPLAY
1.	From the Main MENU SCREEN <b>press [3]</b> to access Merchant Options	MENU SCREEN 3.Merch. Option
2.	Use the [▼] arrow (Forced Key) to scroll to 11. Check Reader then Press [ENTER]	MERCH. OPTIONS 11. Check Reader
3.	Input the Password and Press [ENTER]	ENTER PASSWORD:
4.	Press [3].	ChkRdr Options: 3.Clear Images
5.	Press [ENTER].	ARE YOU SURE? ENTER=YES,MENU=NO
6.	Terminal will delete the check images and display message when complete.	Deleting Images Please Wait
7.	Stop.	



## Check Imager – Setup Menu (Bridge)

This function accesses the FTP setup menu allowing editing of the parameters and setup configuration.

FUNCTION DESCRIPTION

**Note:** Check Imaging is supported by the POS\_PLUS application only.

STEP		DISPLAY
1.	From the Main MENU SCREEN <b>press [3]</b> to access Merchant Options	MENU SCREEN 3.Merch. Option
2.	Use the [-] arrow (Forced Key) to scroll to 11. Check Reader then press [ENTER]	MERCH. OPTIONS 11. Check Reader
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Press [4].	ChkRdr Options: 4.Setup Menu
5.	Press [1] to switch communication format. <u>Note:</u> After switching from Bridge to FTP, the FTP Setup parameters are displayed and modifiable.	Setup Menu 1.Upload via →
6.	<ul> <li>Press [1] to switch communications to Bridge.</li> <li>Press [2] to switch communications to FTP.</li> <li>Press [MENU/ESC] to exit without change.</li> </ul>	Upload via Bridge 1.Bridge
7.	Stop.	

### Check Imager – Setup Menu (FTP)

FUNCTION DESCRIPTION This function accesses the FTP setup menu allowing editing of the parameters and setup configuration.

**Note:** Check Imaging is supported by the POS\_PLUS application only.

Step	ACTION	DISPLAY
1.	From the Main MENU SCREEN <b>press [3]</b> to access Merchant Options	MENU SCREEN 3.Merch. Option
2.	Use the [-] arrow (Forced Key) to scroll to 11. Check Reader then press [ENTER]	MERCH. OPTIONS 11. Check Reader
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Press [4].	ChkRdr Options: 4.Setup Menu
5.	Press [1] to switch communication format. <u>Note:</u> When switching from FTP to Bridge, the remaining Setup parameters are not applicable and will not be displayed.	Setup Menu 1.Upload via →
6.	<ul> <li>Press [1] to switch communications to Bridge.</li> <li>Press [2] to switch communications to FTP.</li> <li>Press [MENU/ESC] to exit without change.</li> </ul>	Upload via FTP 1.Bridge
7.	<b>Press [2]</b> to print the FTP Setup information.	Setup Menu 2.Print Setup
8.	Press [3] for the RDM Owner Code.	Setup Menu 3.RDM Owner Code
9.	Enter Owner Code then press [ENTER].	RDM Owner Code

Continued on next page.



# Check Imager – Setup Menu (FTP), Continued

Step	Αстіон	DISPLAY
10.	Press [4] for RDM Merchant ID.	Setup Menu 4.RDM MerchantID
11.	Enter Merchant ID then press [ENTER].	RDM MerchantID
12.	Press [5] for FTP Phone Number.	Setup Menu 5.FTP Phone #
13.	Enter the FTP Phone Number then press [ENTER].	FTP Phone #
14.	Press [6] for FTP Host Name.	Setup Menu 6.FTP Host Name
15.	Enter the FTP Host Name then press [ENTER].	FTP Host Name
16.	Press [7] for the FTP User ID.	Setup Menu 7.FTP User ID
17.	Enter the FTP User ID then press [ENTER].	FTP User ID
18.	Press [8] for FTP Password.	Setup Menu 8.FTP Password
19.	Enter the FTP Password then press [ENTER].	FTP Password

Continued on next page.



# Check Imager – Setup Menu (FTP), Continued

Step		DISPLAY
20.	Press [9] for FTP Send Mode.	Setup Menu 9.FTP Send Mode
21.	<b>Press [1]</b> to send the images in a batch or <b>press [2]</b> to send the images individually.	FTP Send Mode 1-Batch 2-Indiv.
22.	Press [10] for PPP User ID.	Setup Menu 10.PPP User ID
23.	Enter the PPP User ID then press [ENTER].	PPP User ID
24.	Press [11] for PPP Password.	Setup Menu 11.PPP Password
25.	Enter the PPP Password then press [ENTER].	PPP Password
26.	Press [12] for RDM Autodial.	Setup Menu 12.RDM Autodial
27.	<b>Press [1]</b> to turn Autodial or and set the parameters or <b>press [2]</b> to turn Autodial off.	Autodial is ON 1-ON , 2-OFF
28.	Enter the time the Autodial process is to start then press [ENTER].Note:Remember the terminal has a 24-hour clock.	START AT: 01:00
29.	Enter the time the Autodial process is to stop then press [ENTER].	STOP AT: 02:00
30.	Enter the interval time then press [ENTER].	AD INTERVAL (min) 10
31.	Stop.	



### **Check Imager – Franking**

FUNCTION DESCRIPTION Franking is marking the check with an **ELECTRONICALLY PRESENTED** message. Use the following step action table to enable/disable Franking.

Note: Not all Check Imagers support Franking.

STEP	Αстіон	DISPLAY
1.	From the Main MENU SCREEN <b>press [3]</b> to access Merchant Options	MENU SCREEN 3.Merch. Option
2.	Use the [▾] arrow (Forced Key) to scroll to 11. Check Reader then press [ENTER]	MERCH. OPTIONS 11. Check Reader
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Press [5].	ChkRdr Options: 5.Franking
5.	<b>Press [1]</b> to disable Franking or <b>[2]</b> to enable Franking.	Franking 1.OFF
6.	Stop.	



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### **Sign Option**

**FUNCTION** This option is used to detect new hardware that has been connected for signature capture, such as an e-pad.

**<u>NOTE:</u>** This feature is available with POS\_PLUS application only.

STEP	Αстіон	DISPLAY
1.	From the Main MENU SCREEN <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch. Option
2.	Use the - arrow (Forced Key) to scroll to <b>12. Sign. Option</b> then <b>press [ENTER]</b>	MERCH. OPTIONS: 12. Sign. Option
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Be sure that an E-pad or signature capture device is connected in the Com1 port then <b>press [ENTER]</b>	Sign Options: 1. SignCapt. Mode
5.	Press [ENTER]	Sign Mode ON?
6.	Press [ENTER]	E Pad is connected.
7.	Stop.	



### **Clearing Signature Database**

**FUNCTION** This menu option will allow you to delete the store images you have captured in the terminal's memory this is for clearing signatures and check images.

Step	ACTION	DISPLAY
1.	From the Main MENU SCREEN <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch. Option
2.	Use the	MERCH. OPTIONS: 12. Sign. Option
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	<b>Press [2]</b> to clear signature images in the terminals database.	Sign Options: 2. Clear Sign. DB
5.	Press [Enter] to continue	ARE YOU SURE? ENTER=YES,ESC=NO
6.	Stop	

**<u>NOTE:</u>** This feature is available with POS\_PLUS application only.



### **Bridge Communication**

**FUNCTION** This menu functions allows you to set communication parameters for uploading captured images to the web.

**NOTE:** This feature is available with POS\_PLUS application only.

STEP	Αстіон	DISPLAY
1.	From the Main MENU SCREEN <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch. Option
2.	Use the	MERCH. OPTIONS: 13.Bridge Comm
3.	Select the appropriate communication parameter (specific to the Bridge) by pressing [ENTER], then edit as desired.	PARAMS (Modem) 1. Phone>
4.	Stop.	

### Language Setup

**FUNCTION** This menu functions allows you to choose from the available languages. **DESCRIPTION** 

**<u>NOTE:</u>** This feature is available with POS\_PLUS application only.

STEP	ΑстιοΝ	DISPLAY
1.	From the Main MENU SCREEN <b>press [3]</b> to access Merchant Options	MENU SCREEN: 3.Merch. Option
2.	Use the - arrow (Forced Key) to scroll to <b>14. Language Setup then Press [ENTER]</b>	MERCH. OPTIONS: 14.Language Setup
3.	<b>Press [1]</b> to set the language for Display or <b>press [2]</b> to set the language for the Printer.	LANGUAGE SETUP 1. Display
4.	Use the [▲] and [▼] keys to find your selection and then press [ENTER]. <u>OR</u> Press the number corresponding with your selection	CHOOSE LANGUAGE: 2.ENGLISH
5.	Stop.	



#### 4. Host Parameters

**MENU DESCRIPTION** This menu allows you to change host parameters, such as merchant numbers, terminal IDs, and authorization numbers. Each host has different individual parameters, and should only be changed if advised by the processing bank, or NURIT technical support. There are five or six sub-menus in Host Parameters depending upon the terminal model.

❑ Host Parameters
 ❑ Host Phones
 ❑ Prnt EDC set up
 ❑ Protocol Version
 ❑ Host Radio Address

### **Host Parameters**

**FUNCTION** This allows you to edit merchant and/or terminal IDs for your host processor.

Step	ΑстιοΝ	DISPLAY
1.	From the Main Menu <b>press [4]</b> to access Host Parameters	MENU SCREEN: 4.Host Params
2.	Press [ENTER]	HOST PARAMS: 1.Host Params
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Use the [▲] and [▼] scroll through the different hosts. Select the host that you wish to edit parameters for and then <b>press [ENTER].</b>	EDC PARAMETERS 1.Host Name CR
	<u>OR</u> Press the number corresponding with your selection	<b>NOTE:</b> THE ACTUAL HOST NAME WILL APPEAR ON THE DISPLAY FOR EACH EDC TYPE.

Continued on next page



# Host Parameters, Continued

STEP	Αстіон	DISPLAY
5.	Use the [▲] and [▼] to scroll through the different parameters. Find the parameter that you wish to edit and then <b>press</b> [ENTER]. <u>OR</u> Press the number corresponding with your selection	Host Name Credit 1.Terminal ID
6.	Upon completion of all changes press [MENU/ES	SC]
7.	Press [ENTER] to save the changes OR Press [MENU/ESC] to cancel the changes	SAVE PARAMETERS? No YES
8.	Stop. 🗊	·

### **Host Phones**

**FUNCTION** This option allows the changing of authorization phone numbers and batch phone numbers for the host processor.

STEP	ACTION	DISPLAY
1.	From the Main Menu <b>press [4]</b> to access Host Parameters	MENU SCREEN: 4.Host Params
2.	Press [2]	HOST PARAMS: 2.Hosts Phones
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	<ul> <li>Use the [▲] and [▼] scroll through the different hosts. Select the host that you wish to edit phone numbers for and then press [ENTER].</li> <li><u>OR</u> Press the number corresponding with your selection</li> </ul>	PHONE MENU: 1. Host Name CR <u>Note:</u> The actual Host name will appear ON THE DISPLAY FOR EACH EDC TYPE.
5.	To Edit Authorization Phone Numbers <b>press [1]</b> <u>OR</u> To Edit Batch Phone Numbers <b>press [2]</b>	PHONE TYPE: 1.Auth. Phones
6.	Select which phone number you wish to edit.	EDIT PHONE: 1.Phone # 1
7.	Press [ENTER]	Baud Rate: 2. 1200
8.	<ul> <li>Place the curser over the number you wish to edit using the [▲] and [▼] keys.</li> <li><u>OR</u></li> <li>Press [CLEAR] to remove the entire phone number then input the new one.</li> </ul>	Phone #1 18005551212

Continued on next page



### Host Phones, Continued

STEP	Αстіон	DISPLAY
9.	After all updates have been made to the phone n	umbers <b>press [ENTER]</b> .
10.	<ul> <li>Press [MENU/ESC] twice and you will be prompted to save your changes.</li> <li>Press [ENTER] to save the changes OR</li> <li>Press [MENU/ESC] to cancel the changes</li> </ul>	SAVE PARAMETERS? No YES
11.	Stop. STOP	

### **Print EDC Set UP**

**FUNCTION** This report prints host information such as merchant numbers, phone numbers, baud rates, and capture type.

Step	Αстіон	DISPLAY
1.	From the Main Menu <b>press [4]</b> to access Host Parameters	MENU SCREEN: 4.Host Params
2.	Press [3]	HOST PARAMS: 3.Prnt EDC Setup
3.	Input the Password and press [ENTER].	ENTER PASSWORD:
4.	Stop. STOP	

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### **Protocol Version**

**FUNCTION DESCRIPTION** This displays the protocol/host version. Mainly viewed by programmers.

Step	ACTION	DISPLAY
1.	From the Main Menu <b>press [4]</b> to access Host Parameters	MENU SCREEN: 4.Host Params
2.	Press [4]	HOST PARAMS: 4.Protocol Vers
3.	<b>Select</b> the <b>EDC Type</b> you would like to view the Protocol Version for.	CHOOSE EDC TYPE 2. Credit
4.	<b>Press Any Key</b> to go back to the previous screen.	PROTOCOL VER.0.00 Press Any Key Note: The Actual Protocol Version will APPEAR ON THE DISPLAY.
5.	Stop. STOP	



#### **AutoDial Setup**

**FUNCTION DESCRIPTION** If the terminal capture type is Host Manual or Terminal Capture, the AutoDial feature will automatically perform the manual batch function. If the terminal capture type is Autobatch, this function is not applicable.

Step	ACTION	DISPLAY
1.	From the Main MENU SCREEN <b>press [4]</b> to access Host Parameters	MENU SCREEN 4. Host Params
2.	Press [5] to view Autodial Setup	HOST PARAMS 5. AutoDial Setup
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Select the desired host.	CHOOSE HOST 2.Credit Host
5.	Press [1] to turn AutoDial OFF or press [2] to turn AutoDial ON.	AUTODIAL SETUP 1.OFF
6.	If AutoDial was turned on the system will prompt for the AutoDial start time. Enter the start time then <b>press [ENTER].</b> Remember that the terminal has a 24-hour (military) clock.	START AD AT: 03:00
7.	Enter the stop time then <b>press [ENTER].</b> Stop time is usually one hour after start time.	STOP AD AT: 04:00
8.	Enter the AutoDial time interval then <b>press</b> [ENTER]. The interval is usually 5 minutes.	AD INTERVAL: 5
9.	Stop.	



### Host Radio Address (2090 Mobitex Only)

**FUNCTION DESCRIPTION** Displays and allows the editing of Host Radio Addresses on Mobitex wireless terminals. If the terminal is wireless CDPD or is not wireless, this function will not be available.

STEP	ACTION	DISPLAY
1.	From the Main MENU SCREEN <b>press [4]</b> to access Host Parameters	MENU SCREEN: 4. Host Params
2.	Press [6] for Host Radio Address.	HOST PARAMS: 6. Radio Address
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Select the desired host.	Radio Addresses 1.Credit Host
5.	<b>Press [1]</b> for Authorization Radio Address or <b>press [2</b> ] for Batch Radio Address.	Radio Addresses 1.Auth. Radio:
6.	<b>Press [1]</b> for Authorization Radio Address or <b>press [2</b> ] for Batch Radio Address.	Radio Addresses 1.Auth. Radio:
7.	Enter the new Radio Address then <b>press</b> [ENTER] followed by [MENU/ESC]. OR Press [MENU/ESC] to exit function without modifying. <u>Note:</u> Radio Addresses should not be modified without technical advisement.	Host Radio Address 15000292
8.	Press [ENTER] to save the new parameter or press [MENU/ESC] to cancel.	Save Parameters? ENTER=YES,ESC=NO
9.	Stop.	·

## **5. System Options**

This menu consists of eleven different functions that can be changed manually

They are:

MENU DESCRIPTION	Set Time/Date Edit Database	Edit PIN Key Working Mode	,	Set Batch No. Predial Call
	PinPad Initialize	•		

### Set Terminal Time and Date

FUNCTION DESCRIPTION

This option allows you to set the time and date in the terminal.

STEP	ACTION	DISPLAY	
1.	From the Main Menu <b>press [5]</b> to access System Options	MENU SCREEN: 5.System Option	
2.	Press [ENTER]	SYSTEM OPTIONS: 1.Set Time/Date	
3.	Verify the current Time and/or Date is incorrect and <b>press [ENTER]</b> to edit.	05/31/2002 00:02:49	
4.	Input the correct date using mm/dd/yy format	SETTING DATE MM/DD/YY	
5.	Input the correct time using Military Format	SETTING TIME hh:mm:00	
6.	Verify the time is now correct and press [MENU/	ESC]	
7.	Stop. STOP		

## **Edit PIN Key**

FUNCTION DESCRIPTION

Use this menu option to enter the PIN Pad Working Key.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Press [2]	SYSTEM OPTIONS: 2.Edit PIN Key
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Enter the correct working key number then <b>press [ENTER]</b>	EDIT WORKING KEY 000000000000000
5.	Stop. STOP	



## **Select Master Key**

FUNCTION DESCRIPTION

Use this menu option to enter the PIN Pad Working Key Location.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Press [3]	SYSTEM OPTIONS: 3.Sel. Mstr Key
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Enter the working key location then <b>press</b> [ENTER]	MASTER LOCATION: 0
5.	Stop. 👀	·



#### Set Batch Number

FUNCTION DESCRIPTION This menu option allows the batch number to be changed, if needed. This is also a field that should only be changed when instructed by customer service. To change the batch number:

STEP	ACTION	DISPLAY
1.	From the Main Menu <b>press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Press [4]	SYSTEM OPTIONS: 4.Set Batch No.
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	Input the New Batch # and press [ENTER]	New Batch No: 000000014
5.	Press [ENTER] to complete <u>OR</u> Press [MENU/ESC] to cancel	ARE YOU SURE? NO YES
6.	Stop. STOP	1

#### **Edit Database**

**FUNCTION** This sub-menu has three options, Void Transaction, Clear Database and Clear Offline. Void transaction will void a transaction by transaction number. Clear Database will delete a batch and all its transactions in the terminal. Clear Offline will clear all the offline transactions in the terminal.

#### Edit Database – Void a Transaction

STEP	ΑстιοΝ	DISPLAY
1.	From the Main Menu <b>Press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Press [5]	SYSTEM OPTIONS: 5.Edit Database
3.	Press [1]	EDIT DATABASE: 1.Void Transact.
4.	Select an EDC Type	CHOOSE EDC TYPE 2.CREDIT
5.	Input the Password and Press [ENTER]	ENTER PASSWORD:
6.	Input the transaction # to be voided. <u>*Note</u> : A transaction can only be voided from the current batch.	Transaction # ? 1
7.	View the transaction on the display to verify it is the correct transaction then <b>Press [ENTER]</b>	#0001 SL 52.00 5555123123123123
8.	Press [ENTER] to complete <u>OR</u> Press [MENU/ESC] to cancel	Void Trns #1? NO YES
9.	Stop. 500	



### Edit Database – CLEARING THE DATABASE

STEP	ACTION	DISPLAY
1.	From the Main Menu <b>press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Press [5]	SYSTEM OPTIONS: 5.Edit Database
3.	Press [2]	EDIT DATABASE: 2.Clear Database
4.	Input the Password and press [ENTER]	ENTER PASSWORD:
5.	Press [ENTER] to continue <u>OR</u> Press [MENU/ESC] to cancel	ARE YOU SURE? NO YES
6.	<b>Select EDC type</b> you wish to clear the database for.	CHOOSE EDC TYPE 1. ALL
7.	Press [ENTER]	
8.	Stop. STOP	



## Edit Database – CLEAR OFFLINE

Step	ΑстιοΝ	DISPLAY
1.	From the Main Menu <b>press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Press [5]	SYSTEM OPTIONS: 5.Edit Database
3.	Press [3]	EDIT DATABASE: 3.Clear Offline
4.	Input the Password and press [ENTER]	ENTER PASSWORD:
5.	Press [ENTER] to continue <u>OR</u> Press [MENU/ESC] to cancel	Delete Offline? NO YES
6.	Stop. 500	



#### **Working Mode**

This sub-menu has four options:

□ Tip Options □ AVS Options □ Card Present Options □ Comment Option

#### Working Mode – TIP OPTIONS

FUNCTION DESCRIPTION

This option allows you to include up to three tips per transaction. This option will also allow you to name the tip type for identification and enter a default \$tip amount for each tip if desired. All tips will be processed during the transaction.

Step	ACTION	DISPLAY
1.	From the Main Menu <b>press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Press [6]	SYSTEM OPTIONS: 6.Working Mode
3.	Press [ENTER]	WORKING MODE: 2.Tip Options
4.	Input the Password and press [ENTER]	ENTER PASSWORD:
5.	Use the [▲] and [▼] to scroll through tips options, find the tip that you wish to edit and then <b>press [ENTER].</b> <u>OR</u> Press the number corresponding with your selection	TIP OPTIONS:         1. Tip 1: (OFF)         Note:       The current status is displayed in parenthesis.
6.	Use the [▲] and [▼] to scroll between Off and On then <b>press [ENTER]</b> to select.	Tip 1 (OFF) 2. OFF

Continued on next page.



# Working Mode – TIP OPTIONS, Continued

STEP	ACTION	DISPLAY	
	<b>NOTE:</b> After turning a tip option ON you will then be prompted to Edit the Tip name.		
	To change the letters, first press the key then press the <b>Alpha</b> key to cycle through characters also on that key		
7.	<u>For example</u> :		
1.	The <b>#2</b> key on the keypad also has the letters <b>A</b> , <b>B</b> and <b>C</b> printed on it. When you first press this key, the display will show the number <b>2</b> , by Pressing the <b>[ALPHA]</b> key it will cause the display to change from <b>2</b> to the letter <b>A</b> , Press <b>[ALPHA]</b> again and then it becomes a <b>B</b> are finally <b>C</b> before starting all over again back to the number <b>2</b> . Pressing another key will advance the cursor on the display to the next position.		
8.	Enter the default tip amount then <b>press</b> [ENTER] or <b>press [ENTER]</b> to bypass.	Tip : \$0.00 New Rate: 0.00	
9.	Stop. 500		



#### Working Mode – AVS OPTIONS

**FUNCTION** These options are used for AVS mode. AVS (Address Verification) will prompt the user for a zip code, and street address.

\* There are three options for AVS:

- OFF no prompt for zip code, or street address
- ON MANUAL ONLY will prompt for zip code and street address on a manual entry only
- **ALWAYS** will prompt for zip code and street address on swiped and manual entries.

STEP	ACTION	DISPLAY
1.	From the Main Menu <b>press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Press [6]	SYSTEM OPTIONS: 6.Working Mode
3.	Press [2]	WORKING MODE: 2.AVS Options
4.	Input the Password and press [ENTER]	ENTER PASSWORD:
5.	Select the desired AVS Option * <u>Note</u> : See descriptions above	Ask for AVS: 1. Off
6.	Press Any Key to Complete	Check rates with your bank
7.	Stop. 500	

#### Working Mode – CARD PRESENT OPTIONS

**FUNCTION DESCRIPTION** These options are used for verifying if the card is present at the point of Sale.

\* There are three options for Card Present:

- **NO, IF MANUAL No** prompt to verify card is present on a manual entry. Will prompt for zip code and street address.
- ALWAYS YES No prompt to verify card is present on a manual entry. Will prompt for zip code only.
- ASK, IF MANUAL Will prompt to verify card is present on a manual entry. Will prompt for zip code only if card is present or both zip and street address if card is not present.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Press [6]	SYSTEM OPTIONS: 6.Working Mode
3.	Press [3]	WORKING MODE: 3.Card Prsnt Opt
4.	Input the Password and press [ENTER]	ENTER PASSWORD:
5.	Select the desired Option * <u>Note</u> : See descriptions above	Card Present: 1.No, If Manual
6.	Press Any Key to Complete	Check Rates With Your Bank
7.	Stop. STOP	

## Working Mode – COMMENT OPTION

**FUNCTION** Use this option to add a one line – 24 character comment to the receipt between the signature line and the trailer.

Step	ACTION	DISPLAY
1.	From the Main Menu <b>press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Press [6]	SYSTEM OPTIONS: 6.Working Mode
3.	Press [4]	WORKING MODE: 2.Tip Options
4.	Input the Password and press [ENTER]	ENTER PASSWORD:
5.	Enter the desired comment using the instructions below. <b>Press [ENTER]</b> when the comment is complete.	Comment Opt. 1 N
	To change numbers to letters, first press the key then press the <b>Alpha</b> key to cycle through the other characters also on that key <u>For example</u> :	
6.	The <b>#2</b> key on the keypad also has the letters <b>A</b> , <b>B</b> and <b>C</b> printed on it. When you first press this key, the display will show the number <b>2</b> , by Pressing the <b>[ALPHA]</b> key it will cause the display to change from <b>2</b> to the letter <b>A</b> , Press <b>[ALPHA]</b> again and it becomes a <b>B</b> and finally <b>C</b> before starting all over again back to the number <b>2</b> . Pressing another key will advance the cursor on the display to the next position.	
	Use the <b>VOID</b> key to move the cursor to the right left.	and <b>VERIFY</b> to move the cursor to the
7.	Stop.	



#### **Predial Call**

FUNCTION DESCRIPTION

The terminal can be programmed to start dialing once the credit card is swiped. If pre-dial is turned off, the terminal will start dialing after entering the dollar amount. Ideally, pre-dial saves on transaction time.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Press [8]	SYSTEM OPTIONS: 8.Predial Call
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
4.	<b>Select</b> the <b>EDC type</b> you wish to use Predial for.	CHOOSE EDC TYPE: 1.ALL
5.	Use the [▲] and [▼] to scroll between Off and On then <b>press [ENTER]</b> to select.	PREDIAL CALL: 1.OFF
6.	Stop. STOP	

### **Pin Pad Initialization**

**FUNCTION** This menu will allow you to set the PIN pad initialization to automatic or manually.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Press [9]	SYSTEM OPTIONS: 9.PinPad Init
3.	Use the [▲] and [▼] to scroll between Auto and Manual then press [ENTER] to select.	PINPAD INIT. [1]: 1.Auto
4.	Stop. STOP	1

### **Pin Pad Function**

**FUNCTION** This menu gives option to encrypt terminal manually for the internal PIN Pad.

Step	Αстіон	DISPLAY
1.	From the Main Menu <b>Press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Using the [ <mark>→</mark> ] key scroll down to option # 10. Pin Pad Function.	SYSTEM OPTIONS: 10.Pin Pad Func.
3.	Proceed with the regular encryption process.	<del>* * * * *</del>
4.	Stop. STOP	



### **Pin Pad Configuration**

**FUNCTION** This menu options allows the terminal to be programmed for internal PIN Pad, or an external PIN Pad

Step	ΑстιοΝ	DISPLAY
1.	From the Main Menu <b>press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Using the [ <mark>→</mark> ] key scroll down to option # 11. Pin Pad Configuration.	SYSTEM OPTIONS: 11.Pin Pad Config
3.	Input the Password and press [ENTER]	ENTER PASSWORD:
	Press [1] for internal pinpad	
4.	<u>OR</u>	CHOOSE PINPAD: 1- Built in 2-ext.
	Press [2] for external pinpad	
5.	Stop. STOP	



### 6. Radio Params (2090 Only)

**MENU DESCRIPTION** This Menu options allows viewing of the terminals radio information. There are three sub-menus in the Radio Params option.

□ Radio Tests □ Print Params □ Battery Test

## Radio Tests - Radio RSSI (Mobitex Only)

**FUNCTION DESCRIPTION** This shows the radio strength signal (coverage area). The RSSI should be a thirteen or greater to obtain good reception, and the base station will vary, depending on location

STEP	ACTION	DISPLAY
1.	From the Main Menu <b>Press [6]</b> to access Radio Params	MENU SCREEN: 6. Radio Params
2.	Allow a few moments for the terminal to register	PLEASE WAIT
3.	Press [1] to access Radio Tests	RADIO RSSI: 18 BASE STN. : 40
4.	Press [MENU/ESC] to exit	
5.	Stop.	



# Radio Tests - Terminal MAN# (Mobitex Only)

FUNCTION DESCRIPTION

This submenu function displays the MAN#

Step	ACTION	DISPLAY
1.	From the Main Menu <b>Press [6]</b> to access Radio Params	MENU SCREEN: 6.Radio Params
2.	Allow a few moments for the terminal to register	PLEASE WAIT
3.	Press [1] to access Radio Tests	ADIO PARAMS: 1.Radio Tests
4.	Press [2] for Terminal MAN#	MAN=55555555 PRESS ANY KEY
5.	Press <b>any key</b> to exit.	
6.	Stop.	



### Radio Tests - Radio Information (Mobitex Only)

**FUNCTION** This submenu function displays information specific to the units radio and is used mainly by technical support.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [6]</b> to access Radio Params	MENU SCREEN: 6.Radio Params
2.	Allow a few moments for the terminal to register.	PLEASE WAIT
3.	Press [1] to access Radio Tests.	RADIO PARAMS: 1.Radio Tests
4.	Press [3] for Radio Info.	SW ID: RIM MASC 0 EM
5.	Press any key twice to exit.	
6.	Stop.	



### Radio Tests – CDPD Diagnostic Printout

FUNCTION DESCRIPTION This CDPD menu option will print a diagnostic report showing the network status. CDPD RSSI, Channel in use, registration error, transmission error, IP address, Site ID, etc.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [6]</b> to access Radio Params	MENU SCREEN: 6.Radio Params
2.	Allow a few moments for the terminal to register.	PLEASE WAIT
3.	Press [1] for Radio Tests.	RADIO PARAMS: 1.Radio Tests
4.	Press [1] for CDPD Tests.	RADIO TESTS: 1.CDPD Tests
5.	Press [ENTER] for CDPD Diagnostics Menu	CDPD TEST MENU: 1.CDPD DIAG. MEN
6.	Press [ENTER] for Diagnostic Printout	CDPD DIAG MENU: 1.Diag. Printou
7.	Stop. Press [MENU/ESC] to exit the menu.	



## Radio Tests – CDPD Status / RSSI / Channel

FUNCTION DESCRIPTION

This CDPD menu option displays the status of the radio.

Step	ACTION	DISPLAY
1.	From the Main Menu <b>press [6]</b> to access Radio Params	MENU SCREEN: 6.Radio Params
2.	Press [1] for Radio Tests	RADIO PARAMS: 1.Radio Tests
3.	Press [1] for CDPD Tests	RADIO TESTS: 1.CDPD Tests
4.	Press [ENTER] for CDPD Diagnostics Menu	CDPD TEST MENU: 1.CDPD DIAG. MEN
5.	Press [2] for RSSI/ST./Chan then press [ENTER]	CDPD DIAG MENU: 2.RSSI/ST./Chan
6.	Press [MENU/ESC] to exit.	SABCDE r19 c552 PRESS ESC TO END
7.	Stop.	



### **Radio Tests – CDPD Registration Errors**

FUNCTIONThis CDPD menu option displays registration errors. If zero appears, there<br/>are no errors. Any thing other than zero will be an error message.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [6]</b> to access Radio Params	MENU SCREEN: 6.Radio Params
2.	Press [1] for Radio Tests	RADIO PARAMS: 1.Radio Tests
3.	Press [1] for CDPD Tests	RADIO TESTS: 1.CDPD Tests
4.	Press [ENTER] for CDPD Diagnostics Menu	CDPD TEST MENU: 1.CDPD DIAG. MEN
5.	Press [3] for Registration Error then press [ENTER]	CDPD DIAG MENU: 3.Registr. Error
6.	Press [MENU/ESC] to exit.	REGISTRATION ERR 0
7.	Stop.	



## Radio Tests – CDPD Transmission Error

FUNCTIONThis CDPD menu option displays Transmission errors. If zero appears,<br/>there are no errors. Any thing other than zero will be an error message.

Step	ACTION	DISPLAY
1.	From the Main Menu <b>press [6]</b> to access Radio Params	MENU SCREEN: 6.Radio Params
2.	Press [1] for Radio Tests	RADIO PARAMS: 1.Radio Tests
3.	Press [1] for CDPD Tests	RADIO TESTS: 1.CDPD Tests
4.	Press [ENTER] for CDPD Diagnostics Menu	CDPD TEST MENU: 1.CDPD DIAG. MEN
5.	Press [4] for Transmission Error then press [ENTER]	CDPD DIAG MENU: 4.Transmsn. Err
6.	Press [MENU/ESC] to exit.	TRANSMISSION ERR NO ERRORS
7.	Stop.	



## Radio Tests – CDPD Self IP Address

FUNCTION DESCRIPTION

This CDPD option will allow you to view / edit the address.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>Press [6]</b> to access Radio Params	MENU SCREEN: 6.Radio Params
2.	Press [1] for Radio Tests	RADIO PARAMS: 1. Radio Tests
3.	Press [1] for CDPD Tests	RADIO TESTS: 1. CDPD Tests
4.	Press [ENTER] for CDPD Diagnostics Menu	CDPD TEST MENU: 1. CDPD DIAG. MEN
5.	Press [5] for Self IP Address then press [ENTER]	CDPD DIAG MENU: 5.SelfIP Addres
6.	Press [1] to view the radio's Self IP address <u>OR</u> Press [2] to edit the radio's Self IP address	SELF IP ADDRESS: 1.View 2. Edit
7.	Stop.	



## **Radio Tests – CDPD Side Preference**

FUNCTION DESCRIPTION **Edit** - this will allow you to edit the side preference **View** - this will allow you to view the side preference

Step		DISPLAY
1.	From the Main Menu <b>press [6]</b> to access Radio Params	MENU SCREEN: 6.Radio Params
2.	Press [1] for Radio Tests	RADIO PARAMS: 1. Radio Tests
3.	Press [1] for CDPD Tests	RADIO TESTS: 1. CDPD Tests
4.	Press [ENTER] for CDPD Diagnostics Menu	CDPD TEST MENU: 1. CDPD DIAG. MEN
5.	Press [6] for CDPD Side Preference then press [ENTER]	CDPD DIAG MENU: 6. CDPD Side Pre
6.	Press [1] to view the radio's Side Preference <u>OR</u> Press [2] to edit the radio's Side Preference	CDPD SIDE PREF: 1. View 2. Edit
7.	Stop.	



# Radio Tests – CDPD Channel Use

FUNCTION DESCRIPTION

This CDPD option will allow you to view or edit your channel list.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>Press [6]</b> to access Radio Params	MENU SCREEN: 6.Radio Params
2.	Press [1] for Radio Tests	RADIO PARAMS: 1.Radio Tests
3.	Press [1] for CDPD Tests	RADIO TESTS: 1.CDPD Tests
4.	Press [ENTER] for CDPD Diagnostics Menu	CDPD TEST MENU: 1.CDPD DIAG. MEN
5.	Press [7] for CDPD Channel Use then press [7] for CDPD Channel Use then press	CDPD DIAG MENU: 7.Channel Use
6.	Press [1] to view or edit the Channel List <u>OR</u> Press [2] to view or edit the Channel list mode.	CHANNEL USE: 1.Channel List
7.	Stop.	



# Print Params (Mobitex Only)

**FUNCTION** This menu options allows you to print the radio parameters set for the terminal's radio.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>Press [6]</b> to access Radio Params.	MENU SCREEN: 6.Radio Params
2.	Allow a few moments for the terminal to register	PLEASE WAIT
3.	<b>Press [2]</b> for Print Params.	RADIO PARAMS: 2. Print Params
4.	The Radio Parameters will print out.	
5.	Press [MENU/ESC] to exit.	
6.	Stop.	



# **Battery Test**

**FUNCTION** This submenu function displays the current battery strength.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [6]</b> to access Radio Params.	MENU SCREEN: 6.Radio Params
2.	Allow a few moments for the terminal to register.	PLEASE WAIT
3.	Press [3] for Battery Test	RADIO PARAMS: 3. Battery Test
4.	Press [MENU/ESC] three times to exit.	BATTERY OPERATED GOOD BATTERY
5.	Stop.	

# **CDPD Network Status**

The following is a list of definitions for each letter response on the terminal display. *For example*, if the response is:

A (RSSI) B (ERROR RATE) C (LINK) D (REGISTRATION) E (CHANNEL)

RSSI Status (RSSI): A = okay I = low

Link Status (LINK): C = established K = not established Error Rate Status (ERATE): B = okay J = high

**Registration Status** (REG): D = registered L = not registered

#### **CDPD Channel Status** (CHANNEL):

E = CDPD channel acquired

M = searching for CDPD channel



POS_STD & POS	PLUS Applications - QSP - Ver 4_82	NURIT 20XX	
7. Download			
MENU DESCRIPTION	This Main Menu has four sub-menus pertaining to programming and reprogramming the terminal. This should only be done under advisement of customer service. Downloads cannot be done via RADIO and need to be done connected to a telephone line.		
	They are:		
	□ Parameters □ Autoload □ Applica	ation Only	
Download	Definitions		
Parameter	A parameter download is for downloading the merchant's file into the terminal. The information being downloaded is merchant specific. I.e.: Merchant ID, Terminal ID, etc.		
Autoload	An autoload is used to update or change the current application in the terminal in addition to downloading the merchant's parameters. I.e.: Retail to Restaurant application would require an autoload.		
Application Only	This option will download only the application information but not the merchant parameters.		



# Downloading

FUNCTION DESCRIPTION

Refer to page 124 for download definitions.

Step	ACTION	DISPLAY
1.	From the Main Menu <b>press [7]</b> to access the Download Menu	MENU SCREEN: 7.Download
2.	Input the Password and press [ENTER]	ENTER PASSWORD:
3.	Press [ENTER] to continue	ARE YOU SURE? NO YES
4.	Input the download phone number <u>OR</u> <b>Press [MENU/ESC]</b> to change communication options including the download method, exchange prefix/suffix, etc.	Enter Phone Num:
5.	Press [MENU/ESC]	Enter Site ID
6.	Input the unique seven digit Site ID corresponding with the file the terminal is downloading.	
7.	Select the necessary download type. * <u>Note:</u> See download definitions on previous page	Download 1. Parameters
8.	Press [ENTER]	
9.	Stop.	



## **Download – Comm Parameters, Phone**

**FUNCTION** This menu function allows you to set the communication parameters specifically for downloading the terminal.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [7]</b> to access the Download Menu	MENU SCREEN: 7.Download
2.	Input the Password and press [ENTER]	ENTER PASSWORD:
3.	Press [ENTER] to continue	ARE YOU SURE? NO YES
4.	<b>Press [MENU/ESC]</b> to edit the download phone number.	18661234567 ENTER=YES,ESC=NO
5.	Input the desired phone number for the download then <b>press [ENTER]</b>	Enter Phone Num 18661234567
6.	Press [MENU/ESC] to return to the Download menu	Download 1. Parameters
7.	Stop.	

## **Download – Comm Parameters, Exchange Prefix**

**FUNCTION** This menu function allows you to set a dialing prefix specifically for dialing out to download only.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>Press [7]</b> to access the Download Menu.	MENU SCREEN: 7.Download
2.	Input the Password and press [ENTER].	ENTER PASSWORD:
3.	Press [ENTER] to continue.	ARE YOU SURE? NO YES
4.	Press [ENTER] to continue.	18661234567 ENTER=YES,ESC=NO
5.	<b>Press [4]</b> for Communication Parameters.	Download 4. Comm. Params
6.	<b>Press [2]</b> and then <b>press [ENTER]</b> for Exchange Prefix.	Connect (Modem) 2. Exchange Pref.
7.	Input the desired Exchange Prefix then press [ENTER].	Exchange Prefix: 9
8.	<b>Press [MENU/ESC]</b> to return to the Download menu.	Download 1. Parameters
9.	Stop.	



## Download – Comm Parameters, Via>Modem

FUNCTION DESCRIPTION This menu function allows you to switch download method. *For example: From Modem to Com1.* 

Step	ACTION	DISPLAY
1.	From the Main Menu <b>press [7]</b> to access the Download Menu	MENU SCREEN: 7.Download
2.	Input the Password and press [ENTER]	ENTER PASSWORD:
3.	Press [ENTER] to continue	ARE YOU SURE? NO YES
4.	Press [ENTER] to continue	18661234567 ENTER=YES,ESC=NO
5.	Press [4] for Communication Parameters	Download 4. Comm. params
6.	Press [3] and then press [ENTER] for Via>Modem <u>*Note:</u> Prompts will vary depending on current setting.	Connect (Modem) 3. Via>Modem
7.	Each time ENTER is pressed the display will cycle through the available download methods. Upon the desired setting <b>press [MENU/ESC]</b> to return to the download menu.	Connect (Com1) 3. Via>Com1
8.	Stop.	·



# Download – Comm Params, Baud Rate

**FUNCTION** This menu function allows you to change the baud rate (Rate that data is exchanged between terminal and modem)

Step	Αстіон	DISPLAY
1.	From the Main Menu <b>press [7]</b> to access the Download Menu.	MENU SCREEN: 7.Download
2.	Input the Password and press [ENTER].	ENTER PASSWORD:
3.	Press [ENTER] to continue.	ARE YOU SURE? NO YES
4.	Press [ENTER] to continue.	18661234567 ENTER=YES,ESC=NO
5.	<b>Press [4]</b> for Communication Parameters.	Download 4. Comm. params
6.	Press [4] and then press [ENTER] for Baud>1920 <u>*Note:</u> Prompts will vary depending on current setting.	Connect (Com1) 4. Baud>19200
7.	Each time ENTER is pressed the display will toggle through the available Baud Rates for Download. Upon the desired setting press [MENU/ESC] to return to the download menu.	Connect (Com1) 4. Baud>9600
8.	Stop.	

## **Download – Comm Params, Dial>Tone**

**FUNCTION** This menu function is specific to the download process it enables you to switch from Dial tone to Pulse if needed.

STEP	ACTION	DISPLAY
1.	From the Main Menu <b>press [7]</b> to access the Download Menu	MENU SCREEN: 7.Download
2.	Input the Password and press [ENTER]	ENTER PASSWORD:
3.	Press [ENTER] to continue	ARE YOU SURE? NO YES
4.	Press [ENTER] to continue	18661234567 ENTER=YES,ESC=NO
5.	Press [4] for Communication Parameters	Download 4. Comm. params
6.	Press [5] and then press [ENTER] for Dial>Tone <u>*Note:</u> Prompts will vary depending on current setting.	Connect (Com1) 5. Dial>Tone
7.	Each time ENTER is pressed the display will toggle from Tone to Pulse. Upon the desired setting <b>press [MENU/ESC]</b> to return to the download menu.	Connect (Com1) 5. Dial>Pulse
8.	Stop.	·

## Download – Comm Params, Gateway>

**FUNCTION** This menu function allows you to set gateway communication parameters if you are downloading through a gateway.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [7]</b> to access the Download Menu.	MENU SCREEN: 7.Download
2.	Input the Password and press [ENTER].	ENTER PASSWORD:
3.	Press [ENTER] to continue.	ARE YOU SURE? NO YES
4.	Press [ENTER] to continue.	18661234567 ENTER=YES,ESC=NO
5.	Press [4] for Communication Parameters.	Download 4. Comm. params
6.	<b>Press [6]</b> and then <b>press [ENTER]</b> for Gateway>	Connect (Com1) 6. Gateway>
7.	Input the desired Gateway phone number then press [ENTER].	Connect (Com1) Gateway:
8.	Press [MENU/ESC] to return to the Download menu.	Download 1. Parameters
9.	Stop.	



## **Download – Comm Params, Suffix**

**FUNCTION** This menu function allows a suffix at the end of the download phone number to access an outside line.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>press [7]</b> to access the Download Menu	MENU SCREEN: 7.Download
2.	Input the Password and press [ENTER]	ENTER PASSWORD:
3.	Press [ENTER] to continue	ARE YOU SURE? NO YES
4.	Press [ENTER] to continue	18661234567 ENTER=YES,ESC=NO
5.	Press [4] for Communication Parameters	Download 4. Comm. params
6.	Press [7] and then press [ENTER] for Suffix>	Connect (Com1) 7. Suffix>
7.	Input the desired Suffix then press [ENTER]	Connect (Com1) Suffix:
8.	<b>Press [MENU/ESC]</b> to return to the Download menu	Download 1. Parameters
9.	Stop.	

## 8. Communication

MENU This Main Menu has eight sub-menus pertaining to communication. **DESCRIPTION** 

□ Min. Retries	Dial: Tone	Exchange Prefix	Gateway
Suffix	□ Via Line/Radio	Check Line	-
Dial Tone Ch	neck		

### **Minimum Retries**

**FUNCTION** This submenu function allows you to set the amount of times the terminal dials for authorization or batching.

Step	ΑстιοΝ	DISPLAY
1.	From the Main Menu <b>Press [8]</b> to access Communication	MENU SCREEN: 8.Communication
2.	Press [1]	COMM MENU: 1.Min. Retries>
3.	Input the Minimum # of tries then <b>Press [ENTER]</b>	Min Num Tries: 1
4.	Stop. STOP	



### **Dial: Tone/Pulse**

**FUNCTION** This submenu function allows you to set the terminal to dial via pulse or touch-tone.

STEP	Αстіон	DISPLAY
1.	From the Main Menu <b>Press [8]</b> to access Communication	MENU SCREEN: 8.Communication
2.	Press [2]	COMM MENU: 2.DIAL : TONE
3.	Press [1] for Tone <u>OR</u> Press [2] for Pulse	DIAL TYPE: 1.Tone
4.	Stop. STOP	

### **Exchange Prefix**

**FUNCTION** This submenu function allows you to program the terminal to dial an exchange prefix before a phone number, when needed.

STEP	ΑстιοΝ	DISPLAY
1.	From the Main Menu <b>press [8]</b> to access Communication	MENU SCREEN: 8.Communication
2.	Press [3]	COMM MENU: 3.Exchange Pref>
3.	Press [2] then press [ENTER] to add an exchange prefix	EXCHANGE PREFIX 2.Yes
4.	Input the exchange prefix then press [Enter]	ENTER PREFIX: 9
5.	Stop. STOP	
		110

### Gateway

**FUNCTION** This submenu function is used for technical purposes only and is not relevant in this manual.

## Suffix

**FUNCTION** This submenu function allows you to program the terminal to dial a suffix after a phone number, when needed.

Step	ΑстιοΝ	DISPLAY
1.	From the Main Menu <b>press [8]</b> to access Communication	MENU SCREEN: 8.Communication
2.	Press [5]	COMM MENU: 5.Suffix>:
3.	<b>Press [2]</b> then <b>press [ENTER]</b> to add a suffix.	SUFFIX>: 2.YES
4.	Input the Suffix then press [Enter]	ENTER SUFFIX >: 9
5.	Stop. STOP	



### Appendix A – Restaurant Tips & Tabs

# Working Mode – Tip Options

**FUNCTION** 

This option allows you to include up to three tips per transaction. This option will also allow you to name the tip type for identification. For Tip Discounting, the option **must be enabled** for each of the three tips where it is required.

**DESCRIPTION** The default tip amount will automatically be added to the transaction if a New Rate amount is entered for tips 2 & 3. For the Tip #1 default tip amount to be added, the tip option must be set for "In Transaction".

**<u>Note</u>**: For Restaurant, Tip #1 cannot be disabled.

STEP	ACTION	DISPLAY
1.	From the Main Menu <b>Press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Press [6]	SYSTEM OPTIONS: 6.Working Mode
3.	Press [1]	WORKING MODE: 1.Tip Options
4.	Input the Password and Press [ENTER]	ENTER PASSWORD:
5.	Use the [▲] and [▼] to scroll through tips options, find the tip that you wish to edit and then <b>press [ENTER]</b> . <u>OR</u>	TIP OPTIONS: 1.Tip 1: (ON)
	Press the number corresponding with your selection.	<b>Note:</b> The current status is displayed in parenthesis.
6.	Press [2] then press [ENTER].	Tip 1: (ON) 1.OFF



### Working Mode – Tip Options, Continued.

Step	Αстіон	DISPLAY
	<b>NOTE:</b> After turning a tip option ON you will the To change the letters, first press the key then p the other characters a	ress the <b>Alpha</b> key to cycle through
7.	<u>For example</u> :	
/. 	The <b>#2</b> key on the keypad also has the letters <b>A</b> , <b>B</b> and <b>C</b> printed on it. When you first press this key, the display will show the number <b>2</b> , by Pressing the <b>[ALPHA]</b> key it will cause the display to change from <b>2</b> to the letter <b>A</b> , Press <b>[ALPHA]</b> again and then it becomes a <b>B</b> and finally <b>C</b> before starting all over again back to the number <b>2</b> . Pressing another key will advance the cursor on the display to the next position.	
8.	Use the [▲] and [▼] to scroll between Off and On then <b>press [ENTER]</b> to select.	Discount Tip: 1.OFF
9.	Use the [▲] and [▼] to scroll between the settings then <b>press [ENTER]</b> to select. <u>Note:</u> See setting description below.	TIP 1 OPTIONS: 1.In Tip Menu
	Enter the default tip amount then <b>press</b> [ENTER].	Tip:\$0.00
10.	OR	New Rate: 0.00
	<b>Press [ENTER]</b> to bypass the default tip setting.	
11.	Stop.	

In Tip Menu – Will not prompt for a tip amount when entering the transaction and will print a blank tip line on the receipt.

- In Transaction Will prompt for a tip amount when entering the transaction. Entered amount will print on the receipt. Pressing [ENTER] at prompt will bypass tip entry and will print a blank tip line.
- Auto Percent Will not prompt for a tip amount when entering the transaction and will print a blank tip line with suggested tip amount(s) below.



## Add Tips

FUNCTION DESCRIPTION This menu function allows you to go in and add the tips to a transaction in the terminal's database. This is used for Restaurant transactions only.

Step	ACTION	DISPLAY
1.	From the idle prompt <b>press [Edit]</b> to access the tab menu then <b>Press [1]</b> for Add Tips.	TAB MENU: 1. Add Tips
2.	There are several options for editing and adding tips use the arrow keys [▼] [▲] to make your selection <u>Or</u> Press the number corresponding with your selection.	Add Tips: 3. Scroll Opened
3.	When the desired transaction is displayed <b>press [ENTER]</b> to be prompted to add the tip amount.	#0001 SL 20.00
4.	Key in the tip amount then <b>press [ENTER].</b>	Tip : \$0.00 2.00
5.	The total amount will appear briefly and then the display will return to the Tab Menu.	Total : \$8.00 2.00
6.	Stop	

- \*Note: When editing an existing tip amount, Scroll Opened cannot be used as this accesses untipped transactions only. Use one of the other methods, By Trans. # for example, to access the correct transaction.
- <u>\*\*Note:</u> If the total of all tips is greater that the Tip Overage Amount, the message, Total Tip Exceeds Tip Limit is posted. Press [ENTER] to accept the overage and continue or [MENU/ESC] to correct the overage.

# Working Mode – Tab Option

Step		DISPLAY
1.	From the Main Menu <b>Press [5]</b> to access System Options	MENU SCREEN: 5.System Option
2.	Press [6]	SYSTEM OPTIONS: 6.Working Mode
3.	Press [1]	WORKING MODE: 1.Tip Options
4.	Input the Password and Press [ENTER]	ENTER PASSWORD:
5.	Press [4] for Tab Option.	TIP OPTIONS: 4.Tab Option
6.	Press [ENTER] to keep the current default tab amount or enter desired amount then press [ENTER].	Tab Amt: \$ 50.00 0.00
7.	Stop.	



## Open a Tab

FUNCTION DESCRIPTION This menu function allows you to start or "open" a tab using a preset amount.

STEP	Αстіон	DISPLAY
1.	From the idle prompt <b>press [EDIT]</b> key. The terminal will display the tab menu. <b>Press [2]</b> to Open a tab.	TAB MENU:2. Open a tab
2.	If the default preset tab amount is correct press [ENTER] and skip to step 4 Or If you wish to change the preset amount press [MENU/ESC] and proceed to step 3	Tab Amt: 50.00 ENTER=YES,ESC=NO
3.	Input the correct Tab Amount then <b>press</b> [ENTER]	Enter Tab Amt 0.00
4.	Swipe the credit card. Upon approval the terminal will open the tab and assign it a number.	Swipe Credit Card Account →
5.	Stop	



### Close a Tab

FUNCTION DESCRIPTION This menu function allows you to close a tab. If tab is more than preset amount, it will close for the preset amount and obtain authorization for the difference, dialing automatically to host. This will give you two transactions.

STEP	ACTION	DISPLAY
1.	From the idle prompt <b>press [EDIT]</b> . The terminal will display the tab menu. <b>Press [3]</b> for Close a tab.	TAB MENU:3. Close a tab
2.	There are several options for closing a tab. Use the arrow keys [♥] [▲] to make your selection <u>Or</u> Press the number corresponding with your selection.	Close a tab 5. By Trans. # <u>Note:</u> Display will vary depending on OPTION SELECTED.
3.	Input the transaction # for the open tab then <b>press [ENTER]</b> .	Transaction # ?
4.	When open tab displays <b>press [ENTER]</b> to continue.	#003 OP 0.00 Auth. For 50.00
5.	Input the closing tab amount then <b>press</b> [ENTER]	Enter Tab Amt 0.00
6.	The terminal will process the total tab amount then prompt you to add a tip amount. Input the tip amount then press <b>[ENTER]</b>	Tip: \$0.00 0.00
7.	The total amount will appear briefly and then the display will return to the Tab Menu.	Total: \$60.00 20.00
8.	Stop	

# Delete a Tab

FUNCTION DESCRIPTION

This menu function allows you to delete (void) a tab.

STEP	ACTION	DISPLAY	
1.	From the idle prompt press [EDIT].TAB MENU:The terminal will display the tab menu.4. Delete a tabPress [4] for Delete a tab.4. Delete a tab		
2.	There are several options for editing and adding tips use the arrow keys [▼] [▲] to make your selection	Delete a tab 5. By Trans. #	
	Or Press the number corresponding with your selection.	<b>NOTE:</b> DISPLAY WILL VARY DEPENDING ON OPTION SELECTED.	
3.	There are several options for deleting a tab. Use the arrow keys [▼] [▲] to make your selection	Delete a tab 5. By Trans. #	
	Or Press the number corresponding with your selection.	<b>NOTE:</b> DISPLAY WILL VARY DEPENDING ON OPTION SELECTED.	
4.	Input the transaction # for the tab you wish to Void then <b>press [ENTER]</b> .	Transaction # ?	
5.	When transaction displays <b>press [ENTER]</b> to continue.	#006 OP 0.00 Auth. For 50.00	
6.	Input the Password and press [ENTER]		
7.	Press [ENTER] for YES Or Press [MENU/ESC] for NO	Void Trns #6 ? NO YES	
8.	Stop		

# Show Tabs

FUNCTION DESCRIPTION This menu option allows you to scroll through all tabs in the terminal database.

STEP		DISPLAY	
1.	From the idle prompt <b>press [EDIT]</b> . The terminal will display the tab menu. <b>Press [5]</b> for Show Tabs.	o menu.	
	There are several options for closing a tab. Use the arrow keys [▼] [▲] to make your selection	Show Tabs 1. Scroll All	
2.	<u>Or</u>	NOTE: DISPLAY WILL VARY DEPENDING ON	
	Press the number corresponding with your selection.	OPTION SELECTED.	
3.	Use the arrow keys [▼] [▲] to scroll through and view the open tabs in the terminal's database.		
4.	Press [MENU/ESC] to exit.		
5.	Stop.		



### **Tab Report**

**FUNCTION** This menu option allows you to print a report of all tabs in the terminal database regardless of their status.

STEP	Αстіон	DISPLAY	
1.	From the idle prompt press <b>[EDIT]</b> . The terminal will display the tab menu. <b>Press [6]</b> for Tab Report	TAB MENU:6.Tab Report	
2.	The tab report will begin printing.	Printing	
3.	Stop.		

## **Open Tab Report**

**FUNCTION** This menu option allows you to print a report of all open tabs in the terminal database.

STEP	Αстіон	DISPLAY
1.	From the idle prompt press <b>[EDIT]</b> . The terminal will display the tab menu. <b>Press [7]</b> for Tab Report	TAB MENU: 7. Open Tab Rprt
2.	The tab report will begin printing.	Printing
3.	Stop.	

### **Closed Tab Report**

**FUNCTION** This menu option allows you to print a report of all closed tabs in the terminal database.

Step	ACTION	DISPLAY	
1.	From the idle prompt <b>press</b> the <b>[FUNC]</b> and <b>[REVIEW]</b> keys simultaneously to access the Tab Menu then <b>Press [8]</b> for Close Tab Report	TAB MENU: 8.Close Tab Rpr	
2.	The Closed Tab Report will begin printing.	Printing	
3.	Stop.		



#### POS STD and PLUS - NURIT 20xx QUICK REFERENCE GUIDE

To access the menu, press the [MENU/ESC] key. This key will enter and exit out of the menu. Use the [A] and [V] key to scroll the menu options.

1. REPORTS		
1.	DEFAULT REPORT	Prints programmed default report.
2.	CURRENT REPORT	Prints a report of the current transactions: Offers several options: Used to change default report setup.
3.	HISTORY REPORT	Prints previous batch totals: Prints Combined or Per Batch totals: Maximum of 30 days.
4.	DISPLAY TRANS.	Displays current transactions offering different sorting options.
5.	RECEIPT COPY	Prints a copy of the last approved receipt. (Transaction must be last function performed.)
6.	PERFORMANCE	Prints percentage of Approvals, Denials, Disconnects, Manual Entries and Swipes: Reset option.
7.	TIP REPORT	Prints tip details for all servers or a specific server.
8.	REPORT SETUP	Offers option to print Visa/MC transactions together or separately: Setup tip discount.
9.	RAM DISK REPORT *	Prints a report listing the RAM Disk Size and max number of transactions for each EDC type.
-	COMMUNICATIONS	Use this function to either print a communication log of the last transaction or batch processed or to
10.	LOG REPORT *	clear the log.
	-	2. MERCHANT PARAMS
1.	AUTHORIZATION	Enables/disables different card and transaction types: Debit mode.
2.	SECURITY LEVEL	Sets security levels for different operations.
3.	EDIT HEADER	Edits the five line, 24 character header.
4.	EDIT TRAILER	Edits the five line, 24 character trailer.
5.	SET CASH EDC	Enables/disables recording of cash transactions.
6.	MERCHANT FEE	Enables and sets the surcharge rate for debit transactions.
7.	SET BATCH TIME	For Host Capture/Autobatch terminals, sets time terminal will print batch report.
8.	SERVER/INVOICE	Enables/disables Server, Invoice, Table and Guest No. Modes. (Table and guest for restaurant only).
9.	SITE ID	View or change Site ID.
		3. MERCHANT OPTIONS
1.	PAPER TYPE	Offers choice between single ply, double ply or custom (two receipts for debit).
2.	NO PAPER MODE	Disables print function (integrated or stand alone).
3.	BUZZER SET	Enables/disables tone when pressing keypad.
4.	OPERATION MODE	Toggles between Normal and Demo Modes.
5.	BATTERY SAVER	Offers option of turning Radio Only, Terminal Only, Radio and Terminal or neither off after a period of inactivity.
6.	PRINT DISCLAIMER	Enables/disables print of the disclaimer on each receipt.
7.	SET MENU TYPE	Toggles between manual scroll and auto scroll.
8.	SET HALO	Maximum dollar limit for a Sale, Return or Cash Back.
9.	PRINT SETUP	Prints terminal setup report listing; Current application, Header, Trailer, Card and transaction types, Paper type, Surcharge, Security settings, PIN Pad info, HALOs, Modes, Tip settings and Hot Keys.
10.	STORE & FORWARD	Enables/disables offline settings: Upload transactions: Resend/delete failed transactions.
11.	CHECK READER	Enables/disables check imaging for upload to the Web.
12.	SIGNATURE OPTION *	Initializes an E-Pad allowing the capture of signatures for upload to the Web.
13.	BRIDGE COMM *	Allows communication between terminal and web.
14.	LANGUAGE SETUP *	Choose from the available languages for display or printer.
		4. HOST PARAMS
1.	HOST PARAMS	Edit parameter settings for all hosts.
2.	HOST PHONES	Edits authorization and batch phone numbers for all hosts.
3.	PRINT EDC SETUP	Prints EDC report listing; EDC types available, All EDC hosts, Capture types, Host parameters, Radio information (when applicable), AutoDial settings.
4.	PROTOCOL VER.	Displays host protocol name and version.
5.	AUTODIAL SETUP	Sets the terminal to automatically dial out for manual batching.
6.	HOST RADIO ADDR.	Displays programmed host radio address (2090 only).

Continued on next page.



#### QUICK REFERENCE GUIDE, Continued

5. SYSTEM OPTIONS				
1.	SET TIME / DATE	Sets terminal's date (mm/dd/yy) and time (hh:mm:00): Clock is 24 Hour/Military time.		
2.	EDIT PIN KEY	Edit host processor working key for debit processing.		
3.	SEL. MSTR KEY	Change Master Key location.		
4.	SET BATCH NO.	Change the current batch number.		
5.	EDIT DATABASE	Void transaction: Clear database for selected or all EDC Types.		
6.	WORKING MODE	Offers the ability to set: Tip options for retail and restaurant; AVS Option; Card Present Options and Comment Option.		
7.	TEST MODE	Programming purposes only.		
8.	PREDIAL CALL	Enables/disables terminal dialing immediately once card is swiped.		
9.	PINPAD INIT.	Initialize external PIN Pad when necessary.		
10.	PINPAD FUNC.	Allows encryption of working key in terminal		
11.	PINPAD CONFIG.	Toggles between internal or external PIN Pad.		
		6. RADIO TEST		
1.	RADIO TESTS	Mobitex Units: Signal strength; MAN or ILL number; Radio Information		
1.	(2090 ONLY)	CDPD Units: CDPD tests; Diagnostic menu		
2.	PRINT PARAMS	Mobitex Units: Prints radio type; MAN/LLI number; Radio addresses.		
<u> </u>	(2090 ONLY)	CDPD Units: Prints radio type; Self IP address: Destination IP addresses.		
3.	BATTERY TEST	Tests the battery (2090 and 2085U).		
	-	7. DOWNLOAD		
1.	PARAMETERS	Downloads host and merchant parameters only.		
2.	AUTOLOAD	Downloads full application and parameters.		
3.	APPLICAT. ONLY	Downloads application only, no host or merchant parameters.		
4.	COMM. PARAMS	Sets communication parameters for downloading.		
	8. COMMUNICATIONS			
1.	MIN. RETRIES	Number of times the terminal will call host processor before timeout.		
2.	DIAL : TONE	Sets pulse or tone (DTMF) dialing.		
3.	EXCHANGE PREF	Enables/disables and stores digit for dialing an exchange prefix before phone number.		
4.	GATEWAY	Programming purposes only		
5.	SUFFIX	Enables/disables and stores digit for dialing a suffix after phone number.		
6.	VIA: LINE / RADIO	Not relevant for the NURIT 2085.		
7.	CHK LINE: ON	Enables/disables the check line function.		
8.	D. TONECHK: ON	Enables/disables the dial-tone check function.		

**<u>\* Note:</u>** These features are available with POS\_PLUS application only.



## **BASIC TROUBLESHOOTING**

This section briefly describes how to troubleshoot some possible common problems that may rise during the normal operation of the NURIT 20XX Series. Before requesting service for this unit, check the list below for a possible cause of the problem you are experiencing. Some simple checks on your part may solve the problem, and restore proper operation. If you are still unable to solve the problem, contact the technical support help desk. Do **NOT** try to solve the problem by opening the terminal yourself!

Terminal Seems to Have No Power	<ul> <li>Make sure the AC adapter is fully plugged into the wall outlet, and that its barrel connector mates properly with the terminal's PWR jack.</li> <li>If using the NURIT 20900, allow the battery to charge 10 to 12 hours with the terminal on and AC adapter plugged into the wall (in standby mode).</li> </ul>
"NO LINE" Appears on the Display	<ul> <li>Check that the telephone (RJ-11) connector is securely mated with the LINE socket on the terminal, and into the wall.</li> <li>NURIT was designed for a dedicated phone line. It should not be on a splitter, or on a rollover phone system.</li> <li>An exchange prefix may or may not be needed. Make sure terminal has correct settings for an exchange prefix.</li> <li>If using a NURIT 2090, make sure that you are receiving radio coverage in the area where you are located.</li> </ul>
Printer Does Not Function Properly	<ul> <li>Check that the correct type paper has been fed to the printer properly (underhand). See the figure and instructions in Appendix C. Check there is paper in the printer compartment. Replace if required.</li> <li>If printer continues working even though the paper has been used up, check that the 'end of paper' detector in the printer mechanism is not blocked by a torn piece of paper.</li> </ul>
Card Reader Not Working	<ul> <li>Make sure that card has been swiped so that its magnetic strip is facing downward and to the right side of the terminal.</li> <li>Be sure to swipe card from back to front of the terminal.</li> <li>Contact the technical support help desk.</li> </ul>
Possible PIN Pad Error	<ul> <li>Verify that the PIN pad is properly plugged into the PIN connector on back of terminal.</li> <li>Check the line to the PIN pad itself.</li> </ul>
Receipt Prints "CANCELED"	The terminal will display a host response, or some type of error message, as to why the transaction was canceled. <i>Continued on next page.</i>
	Continued on next page.

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#### Basic Troubleshooting, Continued **Error while** printing Print Press ENTER to continue printing the report. Setup Report Batch Is Full, Must Batch Out Verify that the batch did successfully close. after successful Store & Clear the Database. (See Page 70.) **Forward Upload** and Batch **Receipt/Report** NOS version must be 6.74 or higher. printing one character per • If necessary, upgrade the NOS. line. Reader reads Verify that the Green Light on the Magtek Check Reader is lit. check but information not Swipe check a second time. processed. Receipt Logo NOS version must be 6.72 or higher. does not always print If necessary, upgrade the NOS. Failed Acct • Occurs when swiping/entering a card in Offline Mode that has already message been declined during the upload procedure. displayed briefly. Continue to enter the transaction with current card or request different method of payment.



## PHONE CARD

The NURIT 20XX Series has phone card capabilities. A merchant can supply phone cards that can be reused as long as the card is valid.

The phone cards work in the following manner: a customer purchases a phone card for any amount desired; anywhere from \$1 to \$100. When the card is depleted, the customer returns to the merchant and purchases additional calling time on the same card.

The NURIT 20XX Series can have this phone card option and still process by either credit, debit, or check, however the idle prompt will differ with the phone card option activated. If a credit or debit card is swiped, at the phone card prompt, the terminal will automatically switch to the credit or debit card prompt, respectively.

This phone card option is host capture-auto dial, meaning the terminal will automatically dial out to the host, and batch the phone card transactions. The terminal must be **on** and plugged into a phone line for the batching procedure. The batch time, and amount of attempts can be programmed in Merchant Parameters. The following paragraphs explain the procedures on processing a phone card transaction for the NURIT 20XX Series.

The merchant uses a terminal, a PIN pad (if processing debit), and printer (optional). The customer enters information on PIN pad (if applicable), and merchant confirms information on the terminal. See Page 14 in this manual for instructions on phone card activation.



## Appendix B - Lipman USA Licensing Agreement

#### **20XX Series POS EDC Terminals**

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